

Date: **20 March 2020**

Our reference: **FOIRQ5729**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') is a single site, specialist tertiary paediatric trust. Please see our response below**

Are your linen and laundry services outsourced?

If so, who is your current linen and laundry service provider and from which laundry facility is it processed from?

When does your contract with your existing linen service provider end?

Is there an option to extend the current contract?

If so, how long is the extension period?

Is the current linen and laundry service a bulk rental, fully managed or pack to ward service?

What is the weekly volume of linen pieces required by your hospital/s (linen pieces including all items on linen hire and Trust owned)?

What is the annual spend on linen services broken down by - rental linen, Trust owned linen, on-site distribution team?

Please note: **Great Ormond Street Hospital for Children NHS Foundation Trust considers the information you have requested to be contract sensitive information. The Trust has therefore applied the public interest test (PIT) to consider the balance of the public interest under a qualified exemption - Section 43 (Commercial Interests) of the Freedom of Information Act 2000.

The Trust is of the view that disclosure of information would, or would be likely, to prejudice the commercial interests of both the Trust and third party in circumstances involving the purchasing of goods and services relating to a wide range of information during the procurement process.

The Trust believes to disclose the information requested could prejudice the competitive market for procuring future services and is, therefore, necessary to consider our options on re-procurement for assurances that we obtain the most competitive price during the tendering process. We also need to respect third party commercially sensitive information.

The strongly believes disclosure of the information, at present time, would likely to prejudice the commercial interests of all parties concerned in the tendering process where the information you have requested relates to third parties currently involved in re-tendering situations and competitor information that cannot be divulged at the present time.

The Trust acknowledges that disclosure of information would demonstrate a willingness to be transparent as a publicly funded body. However, we do believe in maintaining fairness in the tender process as disclosure of the information requested could, potentially, lead to the public from benefiting in the competitive market place. Your request for information is therefore exempt under Section 43(2) (Prejudice to Commercial Interests) of the FOIA.

Who is the key contact for the linen contract at your hospital(s) (name, position and email address)? Please see the contact details below:

- **Anna Aleixes Soares, Facilities Manager**
anna.aleixessoares@gosh.nhs.uk
- **Sylvia Chegra, Support Services Manager ***
Sylvia.chegra@gosh.nhs.uk

Please note: * the named persons have refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 2018.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner, if necessary.

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

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For information which is not Great Ormond Street Hospital for Children NHS Foundation Trust copyright, e.g. external websites, please contact the named party directly.

Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Fax: 01625 524510