

Question	Sub Question	Data/ Answer	Notes
<b>Total Hospital Samples/ yr</b>	Blood Transfusion	10,227 requests 41,910 tests	Total samples for Hospital only (not GP)
	Haematology	95,440 requests 244,251 tests	
	Clinical Biochemistry	210,000 requests 1,083,599 tests	
	Immunology	11,352 requests 25,374 tests	
	Cytology	N/A	Service not provided
<b>Total GP Samples/ yr</b>	Blood Transfusion	N/A	we do not receive GP samples
	Haematology	N/A	
	Clinical Biochemistry	N/A	
	Immunology	N/A	
	Cytology	N/A	
<b>Hospital Errors Recorded/ yr</b>	Wrong Blood in Tube	9	Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates	11799 (3.5%)	
	Spoilt due to delay - coagulation	15	
	Lost in transport	3	
<b>GP Errors Recorded/ yr</b>	Wrong Blood in Tube	N/A	we do not receive GP samples
	Rejection rates	N/A	
	Spoilt due to delay - coagulation	N/A	
	Lost in transport	N/A	
<b>Lab Re-Labeling of Tube</b>	Avg Time to re-label Tube	Data unavailable *	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re-Labeler	MLA /Band 3	Who is performing the re-labelling of the Tube?
<b>Estimated Costs</b>	Rejected Sample	Data unavailable *	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	Data unavailable *	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the

			sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	N/A Electronic ordering – paperless system	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
<b>Medical Laboratory Assistants</b>	How many Medical Laboratory Assistants work in the Lab	35 across all disciplines	
	How much of their day is spent Labelling & Re-labelling samples	Data unavailable *	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week