

Date: **31 January 2020**

Our reference: **FOIRQ5619**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request and Our Response (in bold)

I would like to request information under the Freedom of Information Act in respect of the provision of Soft Facilities Management Services at your Trust.

The services I am interested in are cleaning, portering, patient catering, staff/visitor catering and security.

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') is a single site, specialist tertiary paediatric trust. Please see our response to your following request for information; however, we consider some of the information to be commercially sensitive under a qualified exemption of Section 43(2) – Commercial Interests:

For each of the above services, please could you confirm the following:

Whether the service is outsourced or provided in-house? **In-house – (Catering/Portering) and Outsourced (Cleaning/Security)**

If outsourced, which organisation provides the service? **OCS – Cleaning/Security**

If outsourced, the contract start date and contract end date? **The Trust is withholding information where disclosure would, or would be likely to prejudice the commercial interests of the Trust and parties concerned. We have considered the balance of the public interest to see whether disclosure outweighs any decision to withhold the information under the Freedom of Information Act (FOIA) 2000. Please see note below ****

If outsourced, the planned start date for commencing any re-tender process?
Please see note below **

The annual expenditure on the service?
Please see note below **

Please note: **Great Ormond Street Hospital for Children NHS Foundation Trust considers the information you have requested to be contract sensitive data. We have therefore applied the public interest test (PIT) to consider whether the balance of the public interest outweighs a qualified exemption under Section 43 (Commercial Interests) of the FOIA.

The Trust is of the view that disclosure of the information would, or would be likely, to prejudice the commercial interests of both the Trust and third party in circumstances involved in the purchasing of goods and services relating to a wide range of information during the procurement process,

The Trust believes that disclosure of information could prejudice the competitive market for procuring future services and is, therefore, necessary to consider our options on re-procurement for assurances that we obtain the most competitive price during the tendering process. The Trust also needs to respect third party commercially sensitive information. We strongly believe that disclosure of the information, at this present time, would likely to prejudice the commercial interests of all parties concerned. This specific area of information you are requesting relates to third parties currently involved in re-tender situations and competitor information; which cannot be divulged at the present time.

The Trust acknowledges that disclosure of information would demonstrate a willingness to be transparent as a publicly funded body. However, we do believe in maintaining fairness in the tender process as disclosure of the information requested could, potentially, lead to the public from benefiting in the competitive market place. Your request for information is therefore exempt under Section 43(2) (Prejudice to Commercial Interests) of the FOIA.”

*Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (e.g. Director of Estates and Facilities) who has responsibility for each service? Graham Sherlock, Director of Estates and Facilities, Graham.Sherlock@gosh.nhs.uk **

Please note: * the named persons have refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 2018.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner, if necessary.

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

The information provided is Trust copyright. You may re-use this Great Ormond Street Hospital for Children NHS Foundation Trust copyright information in accordance with the Open Government Licence:

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For information which is not Great Ormond Street Hospital for Children NHS Foundation Trust copyright, e.g. external websites, please contact the named party directly.

Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Fax: 01625 524510