



**NHS**

**Great Ormond Street  
Hospital for Children**  
NHS Foundation Trust

Date: **8 January 2019**

Our reference: **FOIRQ5595**

Dear Sir/Madam,

Thank you for your request for information, which we have processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

### **Your Request**

*I am writing to request information under the Freedom of Information Act 2000. Please see questions below:*

*How many computers do you have in your organisation?*

*Of these computers, how many are running Windows XP?*

*Of these computers, how many are running Windows 7?*

*Of these computers, how many are running non-Microsoft operating systems?*

*Do you expect to have all of your machines with Microsoft operating systems to be running Windows 10 before the Windows 7 end of support date (14 January 2020)? If not, how many do you expect to not be running Windows 10?*

### **Our Request for Clarification**

We asked you to specify a time period for the information requested.

### **Your Response to Our Request for Clarification**

*There is no time period, as such. The request is for the computers in your organisation at the present time.*

*The last two questions are for when Microsoft ends its support for Windows 7, which is 14 January.*

### **Our Response**

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') is a single site, specialist tertiary paediatric trust. Please see our response to your following request for information:

*How many computers do you have in your organisation? **6000 Windows workstation devices are registered***

*Of these computers, how many are running Windows XP? **13***

*Of these computers, how many are running Windows 7? 2100 registered in ConfigMgr*

*Of these computers, how many are running non-Microsoft operating systems? Currently 72 Devices are being investigated*

*Do you expect to have all of your machines with Microsoft operating systems to be running Windows 10 before the Windows 7 end of support date (14 January 2020)? If not, how many do you expect to not be running Windows 10? **These questions appear to be asking for advice on future expectations rather than a request for recorded information under the terms of the Freedom of Information Act 2000. We are therefore responding outside the FOI terms to advise that the NHS has taken out an Extended Support Agreement with Microsoft to provide ongoing updates after 14 January 2020.***

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

**Freedom of Information team**

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: [foiteam@gosh.nhs.uk](mailto:foiteam@gosh.nhs.uk)

**[Enclosed – Your rights – see next page]**



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### **Your Rights**

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team  
Great Ormond Street Hospital  
LONDON  
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Fax: 01625 524510