

Date: **23 September 2019**

Our reference: **FOIRQ5436**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request and Our Response (in bold)

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') is a single site, specialist tertiary paediatric trust. Please see our response to your following request for information:

Please provide the following:

Current Headcount of all personnel within the organisation by Agenda For Change, Bank, Medics 2016, Medics 2003, Medics SAS, Consultant, Local Agreement, AHP.

Staff Group	HC
Add Prof Scientific and Technic	293
Additional Clinical Services	511
Administrative and Clerical	1153
Allied Health Professionals	249
Estates and Ancillary	152
Healthcare Scientists	304
Medical and Dental	744
Nursing and Midwifery Registered	1558
	4964
M&D breakdown	
M&D SAS Career Grade	13
M&D Consultant	373

M&D Junior Doctor 358

Bank only 262

Current Headcount of staff that support your rostering solution excluding rostering coordinators - 5

Current Headcount of staff that support your rostering solution excluding rostering coordinators with current Allocate certification - 3

Allocate Software eRMI Scores for the following Months: March April May June July August

MARCH 2019

	AVAILABILITY	ROLL-OUT	LEADERSHIP AND ENGAGEMENT	eRMI Score:
	<i>Do you have access to the software functionality?</i>	<i>Is the functionality used?</i>	<i>Is the software used effectively?</i>	
Substantive Staff Deployment	1	0.7250	0.4525	53.9
Flexible Staff Optimisation	1	0.7200	0.2500	
Roster Responsiveness to patient need	0	0.1900	0.3500	
Employee self-service	1	0.8100	0.3000	

APRIL 2019

	AVAILABILITY	ROLL-OUT	LEADERSHIP AND ENGAGEMENT	eRMI Score:
	<i>Do you have access to the software functionality?</i>	<i>Is the functionality used?</i>	<i>Is the software used effectively?</i>	
Substantive Staff Deployment	1	0.7200	0.5125	53.6
Flexible Staff Optimisation	1	0.7000	0.1700	
Roster Responsiveness to patient need	0	0.1800	0.3450	
Employee self-service	1	0.8200	0.2500	

MAY 2019

	AVAILABILITY	ROLL-OUT	LEADERSHIP AND ENGAGEMENT	eRMI Score:
	<i>Do you have access to the software functionality?</i>	<i>Is the functionality used?</i>	<i>Is the software used effectively?</i>	
Substantive Staff Deployment	1	0.7500	0.5075	53.8
Flexible Staff Optimisation	1	0.7000	0.1700	
Roster Responsiveness to patient need	0	0.1800	0.3500	
Employee self-service	1	0.8200	0.2450	

JUNE 2019

	AVAILABILITY	ROLL-OUT	LEADERSHIP AND ENGAGEMENT	eRMI Score:
	<i>Do you have access to the software functionality?</i>	<i>Is the functionality used?</i>	<i>Is the software used effectively?</i>	
Substantive Staff Deployment	1	0.8050	0.5150	57.4
Flexible Staff Optimisation	1	0.7200	0.2800	
Roster Responsiveness to patient need	0	0.1700	0.3500	
Employee self-service	1	0.8200	0.4150	

JULY 2019

	AVAILABILITY	ROLL-OUT	LEADERSHIP AND ENGAGEMENT	eRMI Score:
	<i>Do you have access to the software functionality?</i>	<i>Is the functionality used?</i>	<i>Is the software used effectively?</i>	
Substantive Staff Deployment	1	0.8050	0.5275	58.2
Flexible Staff Optimisation	1	0.7200	0.2800	
Roster Responsiveness to patient need	0	0.1700	0.3500	
Employee self-service	1	0.8100	0.4800	

AUGUST 2019

	AVAILABILITY	ROLL-OUT	LEADERSHIP AND ENGAGEMENT	eRMI Score:
	<i>Do you have access to the software functionality?</i>	<i>Is the functionality used?</i>	<i>Is the software used effectively?</i>	
Substantive Staff Deployment	1	0.8150	0.4900	57.2
Flexible Staff Optimisation	1	0.7300	0.2500	
Roster Responsiveness to patient need	0	0.1700	0.3450	
Employee self-service	1	0.8100	0.4750	

If you do not include a screenshot of the score matrix please include the Monthly eRMI score and the breakdown by: **The Trust has provided the above screenshots as requested**

Availability - (Substantive Staff Deployment, Flexible Staff Optimisation, Roster Responsiveness to patient need, Employee Self Service).

Roll-out - (Substantive Staff Deployment, Flexible Staff Optimisation, Roster Responsiveness to patient need, Employee Self Service).

Leadership and Engagement - (Substantive Staff Deployment, Flexible Staff Optimisation, Roster Responsiveness to patient need, Employee Self Service).

Which version of Healthroster are you using? **10.8.3 (Optima)**

Please note:

The information you have been provided under the Freedom of Information Act 2000 is the information held on the date of the Trust receiving your request for information.

We trust the information provided is sufficient and helpful in answering your questions and any issues or concerns. Should you have any queries in relation to this request for information, please do not hesitate to contact the FOI Team and quote the above reference number on any correspondence relating to this request for information.

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Yours sincerely

Freedom of Information Team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your Rights – See next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety Team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with your response, you have the right to appeal the Information Commissioner as the final stage of the process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF