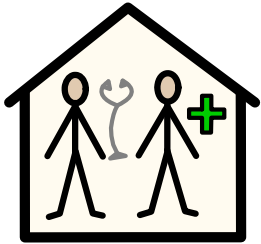


Having a clinic appointment



You are coming to hospital for a clinic appointment. Your letter or text message will say where to go for the clinic.



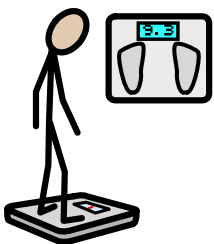
When you arrive, tell the clinic receptionist you are here. We may ask you to check the information we have about you. Then we will tell you where to wait for clinic.



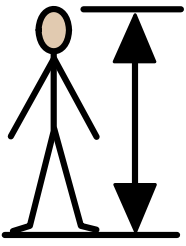
You can sit in the waiting room until your appointment. There are books to read and games to play.



Our arts volunteers might be in the clinic to help you draw, paint or make things.



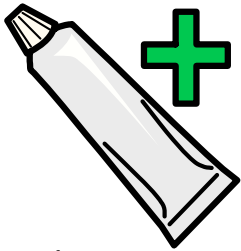
Before your appointment, we will check how much you weigh.



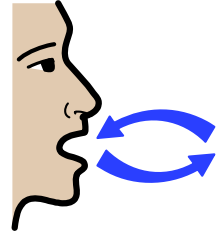
We will check how tall you are.



We may ask you to give us a sample of wee.



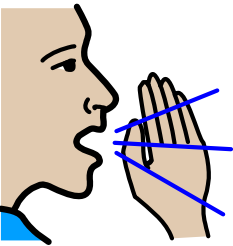
If you need a blood test, we will put some cream or spray on your arm first to make it numb so you will not feel much.



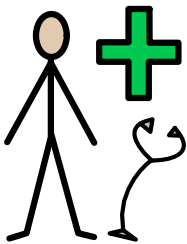
We will also check your breathing, heart rate and temperature. This will not hurt.



You can go back to the waiting area when we have done all of this.



When it is time for your appointment, we will call your name.



The doctor will say hello to you and your parents. They will ask lots of questions.



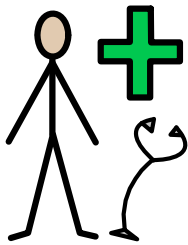
They might want to give you a check up. Your parents can stay in the room if you want.



You and your parents can ask the doctor some questions. If you do not understand what they say, ask them to explain again.



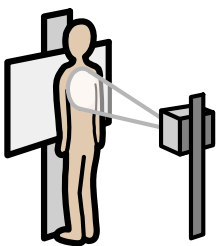
The doctor will explain what will happen next.



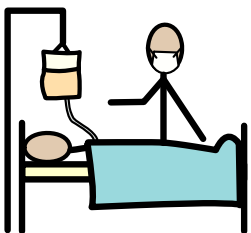
- You might need to see another doctor



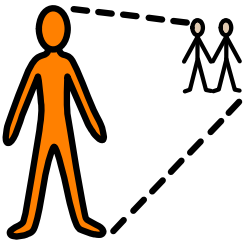
- You might need to take some medicine



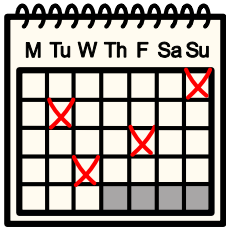
- You might need to have a scan



- You might need to come back to hospital to stay a few days



Young people can see the doctor without their parents if they want. You can tell the doctor how you are feeling. You can ask any questions.



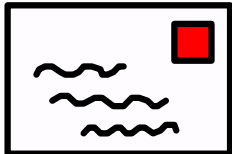
When the appointment is over, you should book your next appointment at the reception desk.



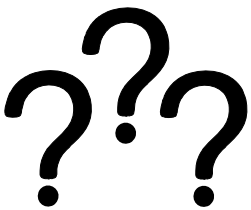
It helps us if you tell us how your visit went today. You can do this on our website or fill in a card from the feedback display in the waiting area.



If you have no other appointments, you can go home.



The doctor will write a letter saying what happened at the appointment. They will also explain any plans for treatment and when they want to see you next.



Please ask us if you have any questions.