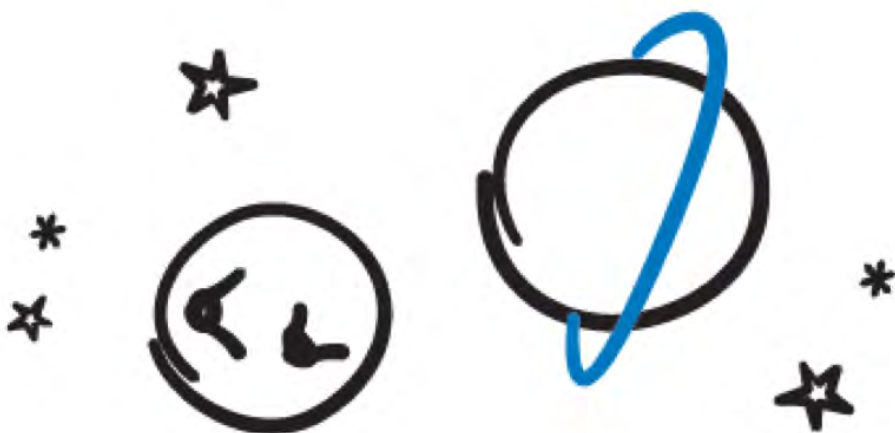


# Join our Membership



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Great Ormond Street Hospital for Children  
NHS Foundation Trust

## Membership Report 2019/20

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# 1

## Introduction

### Welcome to the 2019/20 Great Ormond Street Hospital for Children NHS Foundation Trust (GOSH) Membership Report.

Welcome to the 2019/20 Great Ormond Street Hospital for Children NHS Foundation Trust (GOSH) Membership Report. Now in our eighth year as a Foundation Trust, our focus remains on activities that support the three themes of GOSH's revised Membership Strategy 2018-2021, which are:

Recruit

Communicate

Engage

#### In summary we aim to:

- **Recruit** a membership that is representative of the communities the Trust serves and increase the membership of patients and young people.
- **Communicate** appropriate information to members and the Council of Governors to promote understanding and ensure the Council is able to make informed decisions. To communicate the benefits of membership and create new engagement opportunities to a wider audience.
- **Engage** with our membership to harness their experience, knowledge and skills in the development of the Trust and its activities; improving governance and enabling the Trust to achieve its objectives.

Over the following pages, we outline the key developments in GOSH's membership during 2019/20, including the achievements of the Council of Governors and our performance against targets for the year. We also reveal our plans for 2020/21, including the ways we are planning to strengthen our Council of Governors.

Importantly, this document is an opportunity to record our thanks to all members for their continued support of the hospital. It is your interest and input into the work of GOSH that keeps 'the child first and always' at the centre of our vision.

We have used the recent challenging times as an opportunity to pivot towards the use of social media as an engagement tool to reach a younger demographic. Please do help us to reach out to new members by encouraging your friends and relatives to join the GOSH community at [gosh.nhs.uk/join](https://gosh.nhs.uk/join)

We hope our members and those new to the organisation enjoy reading this report and that it helps bring you closer to the work of the hospital. We greatly value your support and are happy to answer any of your questions – please contact us at [foundation@gosh.nhs.uk](mailto:foundation@gosh.nhs.uk)

## 2

# Membership Engagement Recruitment and Representation Committee (MERRC)

This report is brought to you by the MERRC. The main purpose of the committee is to monitor delivery of the GOSH Membership Strategy, oversee the recruitment and retention of members and maximize engagement and representation opportunities.

We have continued to work closely with both the GOSH Trust Board and the Council of Governors to ensure that members' views are heard at a senior level and we are able to measure the positive impact they have on the patient and family experience. Our aim is to continue to strengthen the link between the hospital and its members.

Finally, we are proud, as a committee, to have held GOSH's Always Values at the core of everything we've done over the past year – Always Welcoming, Always Helpful, Always Expert and Always One Team.

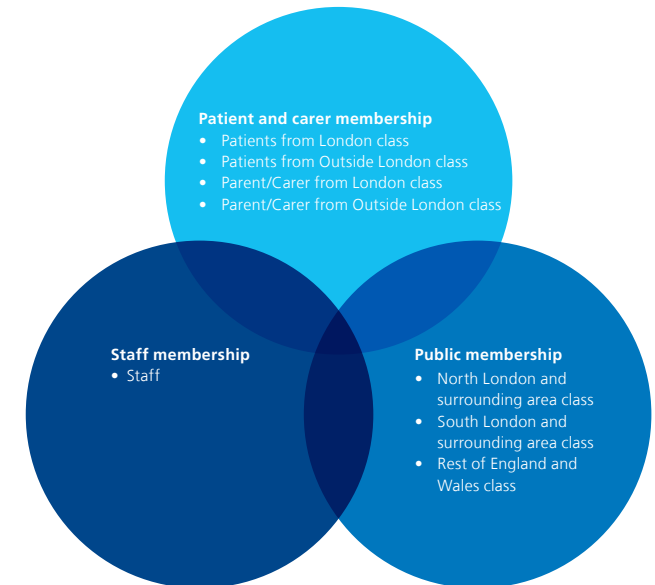
## 3

# Our membership

If you live in England or Wales and are aged 10 or over you are welcome to join our growing membership community. We are proud to have now reached a robust membership total of more than 9,000 Patient, Parent, Carer and Public members. In addition to this, we have over 5,000 staff members.

Upon joining, members are assigned to their relevant constituency and class. At present, this is currently made up of: Public, Patient and Parent/Carer and Staff Constituencies. The boundaries are the regional areas that our Public, Patient and Parent/Carer members are broken down into.

Currently, each constituency is broken down into the following boundaries:



**When people join as members, they are invited to become involved in the running of the hospital in the following ways:**

- Take part in focus groups and consultations, and attend 'Listening Events' to help improve services.
- Join the Young People's Forum or Young People's Advisory Group and represent the patient voice.
- Receive monthly hospital updates.
- Use their vote in elections or stand for election themselves.
- Volunteer in the hospital.
- Attend Council of Governors' meetings and Trust Board meetings.
- Attend the Annual General Meeting and Annual Members' Meeting.

# 4

## The role of the of the Council of Governors

The role of the Council of Governors is an important one.

The Council helps ensure the views of the wider hospital community are communicated and considered by the GOSH Trust Board. They also hold the hospital’s non-executive directors to account for the performance of the Board. Many have first-hand experience of the hospital’s services, which provides valuable insight and contribute greatly to the scrutiny and forward planning of hospital services.

During 2019/20, the Council of Governors was made up of 26 elected including appointed Governors. There were no elections in 2019/20.

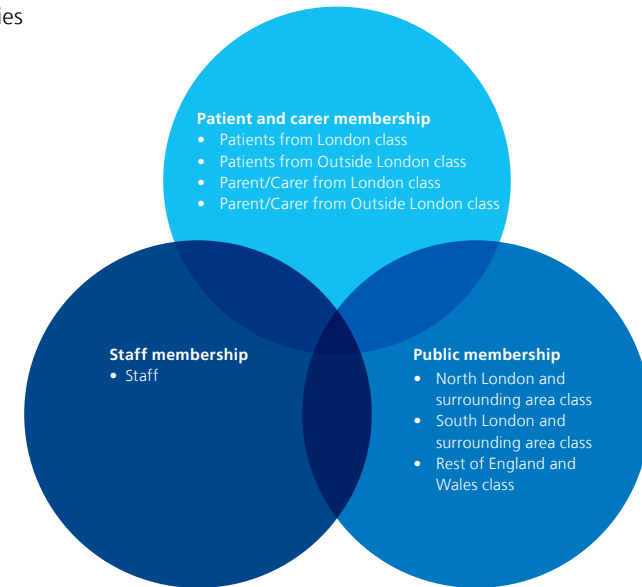
# 5

## Future changes to constituencies

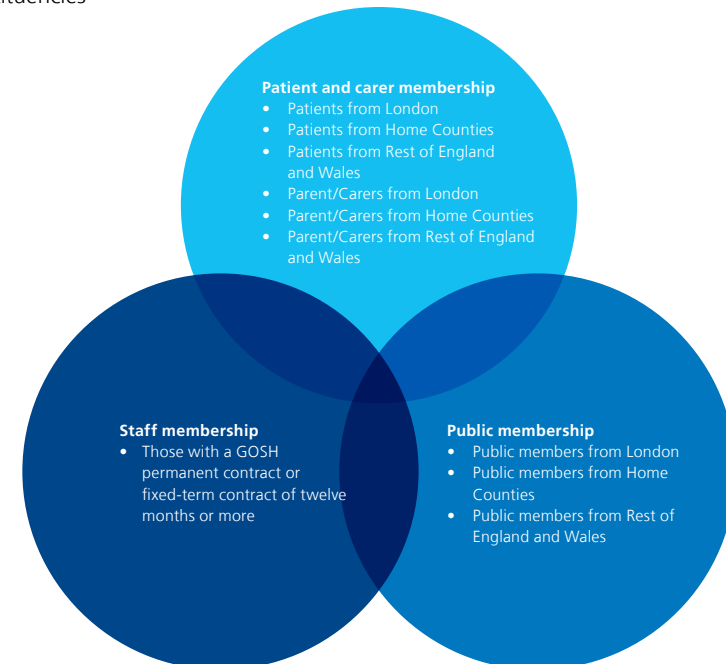
In January 2021, we will be conducting elections to appoint a new Council of Governors who will represent our members and the constituencies they come from. The election timetable will span a number of months from November 2020 to February 2021.

During this election, we will introduce changes to the Patient and Parent/Carer constituency and Public constituency so that the classes they cover match the electoral areas. The new changes are outlined in the diagram overleaf and you can view the map reflecting the changes in Appendix 1.

Old constituencies



New constituencies



This means that the number of Governors elected to some of our constituencies will also be changing and instead of the current structure where we have of 26 Governors, this number will be increased to 27 in 2021.

In February 2021, the current three-year Governor electoral term will conclude and Foundation Trust members will vote for their Governor representatives on the Council of Governors. Members will be kept fully informed about the elections through a comprehensive communications plan.

Following these changes, the Council will change from the left to the right from the 2021 term onwards:

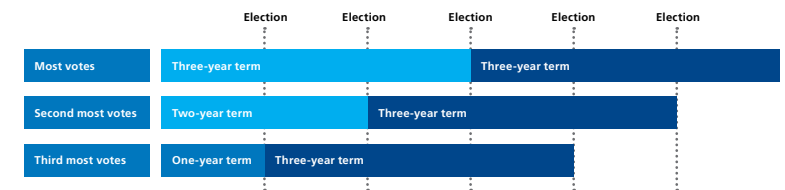
<b>4 Patient Governors</b>	<b>6 Patient Governors</b>
<ul style="list-style-type: none"> <li>• 2 patients from London</li> <li>• 2 patients from outside London</li> </ul>	<ul style="list-style-type: none"> <li>• 3 patients from London</li> <li>• 2 patients from Home Counties</li> <li>• 1 patient from rest of England and Wales</li> </ul>
<b>6 Parent and Carers Governors</b>	<b>6 Parent and Carers Governors</b>
<ul style="list-style-type: none"> <li>• 3 parents/carers from London</li> <li>• 3 parents/carers from outside London</li> </ul>	<ul style="list-style-type: none"> <li>• 3 parents/carers from London</li> <li>• 2 parents/carers from Home Counties</li> <li>• 1 parents/carers from rest of England and Wales</li> </ul>
<b>7 Public Governors</b>	<b>6 Public Governors</b>
<ul style="list-style-type: none"> <li>• 4 Public Governors from North London and surrounding area</li> <li>• 2 Public Governors from South London and surrounding area</li> <li>• 2 Public Governors from rest of England and Wales</li> </ul>	<ul style="list-style-type: none"> <li>• 3 Public Governors from London</li> <li>• 2 Public Governors from Home Counties</li> <li>• 1 Public Governors from rest of England and Wales</li> </ul>
<b>5 Staff Governors</b>	<b>5 Staff Governors</b>
<b>4 Appointed Governors</b>	<b>4 Appointed Governors</b>
<ul style="list-style-type: none"> <li>• 1 Appointed Governor from Camden Council</li> <li>• 2 Appointed Governors from Young People's Forum</li> <li>• 1 Appointed Governor from GOSH/ICH/UCL</li> </ul>	<ul style="list-style-type: none"> <li>• 1 Appointed Governor from Camden Council</li> <li>• 2 Appointed Governors from Young People's Forum</li> <li>• 1 Appointed Governor from GOSH/ICH/UCL</li> </ul>

## 6

## Phasing of elections

On 24 July 2018, the Council of Governors at GOSH agreed to amend the classes of Governor constituencies and implement the phasing of elections to ensure there is a gradual turnover of Governors, retaining experience, providing for succession planning going forward and ensuring good corporate governance. At the November 2020 to February 2021 election only, Governors' terms will be amended to either one, two or three years, based on the number of votes received during that election.

Subsequent elections will then be for full three-year terms, with elections held annually. This phasing of elections will reduce the risk that the Council loses its organisational memory at each three-yearly election. The diagram below shows this.



Staff Governors' terms will also be affected by phasing. At the next election only, the two staff Governors with the highest number of votes will receive three year terms, the 3rd and 4th highest polling candidates will receive two year terms and the 5th highest will receive a one year term.

It should be noted that these phasing changes do not affect Appointed Governors. The current Council of Governors and their Constituencies is shown in Appendix 2. For more detailed information regarding the Council of Governors and the election, please see the Annual report and Accounts page 52.

# 7

## Trust Board and Council of Governors working together

### 7.1

#### Developing relationships between the Council of Governors and non-executive directors

The Trust's Chair is responsible for the leadership of both the Council of Governors and the Trust Board. The Chair is also responsible for effective relationship building between the Trust Board and Governors to ensure that Governors effectively perform their statutory duties and contribute to the forward planning of the organisation. There has been a continued focus on developing relationships between the Council of Governors and non-executive directors in this reporting period.

#### Examples of how the Council of Governors and Board worked together in 2019/20 included:

- Governors have an open invitation to attend all Trust Board meetings.
- Governors observe at Trust Board assurance committee meetings.
- Governors and Board members worked together on the Constitution Working Group.
- Executive and non-executive directors attend each Council of Governors' meeting.
- Summaries of the Board assurance committees (Audit Committee, Quality and Safety Experience and Assurance Committee, People, Education and Assurance Committee and Finance and Investment Committee) are presented by the relevant non-executive director chairs of the committees at each meeting of the Council of Governors.
- Summaries of Council of Governors' meetings were reported to the Trust Board.

#### In 2019/20 the Council of Governors has:

- Contributed to the GOSH strategy, our vision and objectives for 2025, and the People Strategy.
- Approved role descriptions for the Lead Governor and Deputy Lead Governor in the Council of Governors meeting in February 2020.
- Received regular updates from the Young People's Forum.
- Received updates on our redevelopment plans including the plans for the Children's Cancer Centre.
- Contributed to the appraisal of the non-executive directors

### 7.2

#### Council of Governors effectiveness

In late 2019, the Council conducted a self-assessment of effectiveness. This was led by the Chair and informed by questionnaires sent to both the Council of Governors, the non-executive directors, Chief Executive and Chief Finance Officer. The positive results of the evaluation showed:

- That all Governors were able to contribute to the meetings.
- The Council meeting papers provided sufficient information for Governors to make decisions at meetings.
- The conduct of Governors was consistent with the Trust's Always Values.

The results also highlighted areas for the Council to improve on over the following 18 months, these included:

- Improved engagement and communication between Governors and their constituencies.
- A refresh of the Governors' training needs analysis and development program.
- Increased collaboration with the Lead Governor on the Council's forward plan.

As part of this routine scheduled inspection programme, the CQC report acknowledged that Governors understood their role was to provide constructive challenge to the non-executive directors and felt comfortable to do so. Most Governors they spoke with also reported an improved relationship with staff Governors, which was now more balanced. The report mentions that Governors stated while they did receive minutes from meetings, communication could be improved and could be timelier. Governors did not feel that information was withheld from them but were notified of information at the same time as staff received it.

### 7.3

#### Governors' attendance at meetings

The Council of Governors met four times in 2019/20. Attendance at the meetings can be found in the GOSH annual report on our website.

## 7.4

### Elected Governor vacancies

On 13 February 2020, an appointed Governor from the Young People's Forum stood down from the Council of Governors. The Young People's Forum selected an additional representative on 17 April 2020.

The following elected Governors resigned:

- On 19 February 2020, an elected Governor from the Staff constituency.
- On 13 July 2020, an elected Governor from the Parents and Carers constituency.
- On 21 July 2020, an elected Governor from the Parents and Carers constituency resigned.

As permitted by the Trust's Constitution, the Trust will leave the seat vacant until the next elections in November 2020, as the unexpired period of the term of office is less than 12 months.

## 7.5

### Governor development

Governor development sessions have been developed in partnership with Governors to provide them with the skills and knowledge needed to deliver their key duties over their tenure. In February 2020, the Council approved a revised development plan informed by a Council led training needs analysis. This plan will inform the content of Council development sessions in 2020/21.

In collaboration with the Learning and Development team, a tailored set of mandatory training courses were selected for Governors to complete. To access the courses, Governors were provided with access to GOSH Online Learning and Development. Governor compliance was monitored throughout the year by the Corporate Affairs team.

## 7.6

### Governor education events and development

Several Governors attended external training and events throughout the year and provided reports back to the Trust. These included:

- Governor Focus conference, to help Governors explore how they can be best equipped to support their trusts in delivering quality healthcare.
- GOVSEC's Government IT Security Conference, which explored how Public sector organisations and professionals could make sense of securing their IT functions in a rapidly changing environment.
- GovernWell: Member and Public engagement, which aimed to help Governors explore what 'representation' means.

We are fortunate to have access to NHS Providers<sup>1</sup> who provided some training to the Council on the role of Governors and to give Governors an opportunity

<sup>1</sup> NHS Providers are a membership organisation and trade association for the NHS hospital, mental health, community and ambulance services that treat Patients and service users in the NHS.

## 7.7

### Governors and Chair meeting

Prior to each Council of Governors' meeting, the Chair meets with all Governors in a private session. This gives the Governors an opportunity to discuss any issues directly with the Chair.

## 7.8

### 'Buddying' with non-executive directors

The Trust established a buddying programme between non-executive directors and Governors to support the Governor's role and share information on matters of interest or concern. As a result of COVID-19, members of the Constitution Working Group suggested an alternative approach to proceed with buddying using virtual sessions and focusing on specific topics. This has now been approved and we will be implementing this over the next few months.

## 7.9

### Governors' online library

Governors have access to an online library of resources designed by the Corporate Affairs team that provides them with 24/7 access to key documents and information.

## 7.10

### Governors' newsletter

Governors receive a monthly newsletter from the Corporate Affairs team containing actions required, key meeting dates, Trust developments and training and development opportunities.

## 7.11

### Membership engagement

Members receive updates on hospital news and are invited to get involved throughout the year. Members also have the opportunity to vote in elections and stand for election to the Council of Governors.

The Council fed their comments into development of the GOSH operational plan 2020/21 and revised Trust strategy, which will be launched once the risk of COVID-19 has abated.

The MERRC, a subcommittee of the Council of Governors, oversees the recruitment and retention of members and seeks to maximise engagement opportunities with members for the benefit of the Trust. In 2019/20, the committee was chaired by a Patient and Carer Governor. Last year's achievements included a revision of the membership engagement methods, and planning and delivery of a successful Annual General Meeting and Annual Members' Meeting.

*Member Matters* was the bi-annual (Spring and Autumn) 16-page publication sent to all members. At the April 2019 meeting of MERRC, members voiced concerns around how well *Member Matters* served the needs of the Trust, provided value for money, its impact on the environment and its usefulness in including the most recent information for members. To maximise engagement with the membership, while allocating appropriate time and resources, the Council agreed to consolidate the news, updates and involvement opportunities into one regular, monthly email. *Get Involved* enables the sharing of timely and relevant news, features and opportunities.

## 7.12

### The Membership Strategy 2019–2022

The Trust's Membership Strategy was revised for 2018–2021, with the objectives of recruiting, communicating and engaging with our members using a refreshed approach. It aims to strengthen the link between the hospital and its members by maximising involvement and engagement opportunities and focusing on better representing our younger membership community. We continue to follow this approach in the way we work.

## 7.13

### Contacting a Governor

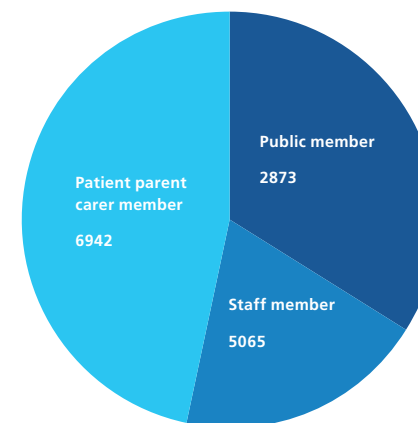
Anyone who wants to get in touch with a Governor and/or director can email [foundation@gosh.nhs.uk](mailto:foundation@gosh.nhs.uk) and the message will be forwarded on to the relevant person. These details are included in the 'contact us' section of the GOSH website, [gosh.nhs.uk](http://gosh.nhs.uk)

## 8

## Performance against the Membership Strategy in 2019/20 and plans for 2020/21

On 31 March 2020, our membership totaled 14,880 (9,815 plus 5,065 staff).

Membership Engagement Services (MES) is our membership database provider that holds and manages our public, patient and carer data.



## 8.1

### Progress in 2019/20

#### Recruit

We managed to increase our Public membership by 48 to 2,873. This was 28 members short of our estimated Public membership target of 2,901. The membership of Patient, Parent and Carer constituency decreased by five to 6,942. This was 183 short of our target of 7,125. Overall, we increased our membership by 43.

A detailed demographic breakdown of our membership is available in Appendix 3, 4, 5 & 6.

As previously mentioned, due to the COVID-19 pandemic, we were unable to do conduct any of our regular face to face recruitment activities. We also did not have anyone in post solely dedicated to membership however we have now recruited a Stakeholder Engagement Manager whose role is to manage the membership which include elements of recruitment, communication and engagement.



## 8.2

### Plans for 2020/21

#### Recruit

In summary, our recruitment targets for 2020/21 are to increase our Public constituency by 134 members and Increase our Patient, Parent and Carer constituency by 203 members.

This is an overall increase of 293 members. Of course, we would like to recruit as many members as possible. This is the minimum we are aiming for.

Membership recruitment targets are calculated using the closing figures of the previous financial year, subtracting 5% (owing to general attrition) and adding 8% growth. The table below details the calculation.

Constituency	2019/20 actual (as at 31 March 2020)	5% attrition	8% growth	2020/21 target (as at 31 March 2020)
Public	2825	143	229	2959
Patient, parent and carer	6947	347	556	7150
<b>Total</b>	<b>9772</b>	<b>490</b>	<b>785</b>	<b>10109</b>

Following a review of the Public membership demographics, the MERRC also approved the following targets:

- Increase the number of 0-16-year-old Public members by 100%
- Increase the number of 0-16-year-old Patient members by 100%

The Young People's Forum was previously asked how to find the most efficient way to recruit members in this demographic. They suggested:

1. Bitesize snapshots on social media to attract attention.
2. Short and punchy 'Why' someone would become a member of the Foundation Trust.

The Corporate Affairs team, with support from the Hospital Digital team, suggested a media membership campaign running over successive months.

## 8.3

### Progress in 2019/20

#### Communicate

In the past year, we have focused efforts on building more awareness, communication, and interaction about membership and in doing so, enlisted the use of social media as an engagement tool including utilising the Trust's Twitter. Our Stakeholder Engagement Manager also refreshed the Foundation Trust, Membership and Council of Governors web pages to ensure the most up to date information and updates and being displayed online.

## 8.4

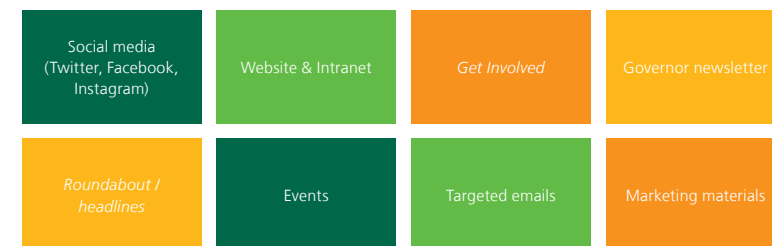
### Plans for 2020/21

#### Communicate

##### Planning for the 2020/21 Governor Election / Member Engagement

A detailed communication plan for the 2020/21 Governor Elections has been drawn up and will also include engagement to members. The communication channels that will be used are:

The Committee endorsed the communications plan to the Council, especially highlighting the innovative use of technology and 'Instagram live' to appeal to younger members.



## 8.5

### Progress in 2019/20

#### Engage

We understand how important it is to engage with stakeholders as it enables us to fulfil our role as a locally accountable organisation. Active and sustained engagement with the membership community will improve governance and enable the Trust to achieve its objectives.

We've been focusing our energy and resources into increasing the active engagement with existing members, both public, patient and staff, so that membership is even more meaningful.

On 27 February 2019 11am to 1pm, Paul Gough (Staff Governor), Simon Hawtrey-Woore (Public Governor), and Paul Balson (Deputy Company Secretary) held a Member recruitment session in the Lagoon, opposite the GOSH Charity desk.

The event was a success with many members of the public interested in the benefits of membership and the role of the Council of Governors. 25 membership forms were received.

This was an effective recruitment measure and the Corporate Affairs team plans to schedule one per month with a range of Governors and support. The team can support Governors in many ways, however Governors' own personal reasons for standing as a Governors will be the most useful tool.

Governors interested in assisting with a future engagement event are asked to contact the Corporate Affairs team and provide details of availability.

### Engagement event with the Young People's Forum

On Saturday 6 April 2019, YPF Governors Emma Beeden and Josh Hardy with support from Paul Balson (Deputy Company Secretary), met with the YPF to seek advice and guidance on engaging with and recruiting young members.

The session generated lots of innovative ideas that will be taken forward by the Corporate Affairs team and MERRC. The most popular ideas included:

- Advertise the opportunities to get more actively involved in GOSH.
- Share a clear summary of the benefits of membership.
- Provide regular bitesize snapshots / updates on Instagram.
- Share case studies from previous young members.
- Design different membership forms for young people which are designed for patients.
- Have young people on membership posters and increase visibility.
- Promotional videos on the website.
- Produce an easy read newsletter.

- Designing engagement opportunities across the Trust for both internal (patients, parents, carers, staff, volunteers, etc) and internal stakeholders (Colleagues at other FT's, Health & Social Care organisations, Local Councils, etc).
- Collaborating with the Hospital Digital team to ensure there is better use of the Trust's digital channels (social media, website, digital screens) in order to reach out to current and prospective members as well as keeping all platforms up to date.
- Supporting the Young People's Forum and Play team to promote the benefits of membership to current patients and partnering with them to seek out and implement methods of engagement / recruitment of members.
- Working with the MERRC to create marketing content / resources for engagement (leaflets, agendas, magazine, FAQs etc).

## 8.6

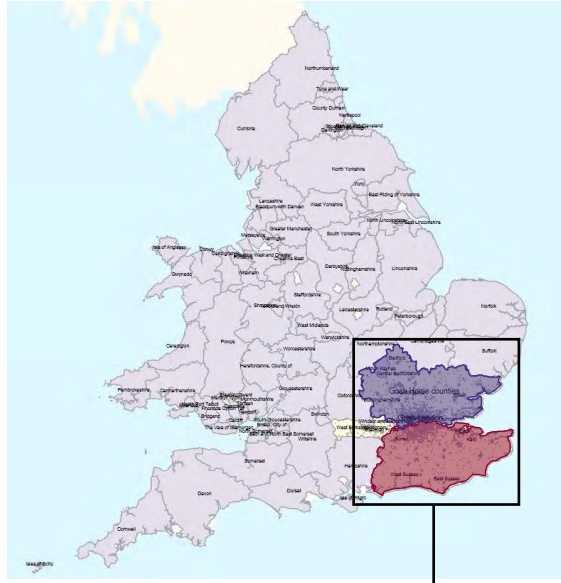
### Plans for 2020/21 Engage

The Trust remains committed to recruiting a membership reflective of the population it serves, in particular the underrepresented stakeholder groups. In 2020/21, the Trust, supported by ideas from the Young People's Forum and the MERRC will adopt a refreshed approach to membership engagement. To lead on this work the Trust has recruited a Stakeholder Engagement Manager who plans to:

- Improve the content of the monthly *Get Involved* emails to ensure members are kept engaged.

# Appendix 1: Map of changes

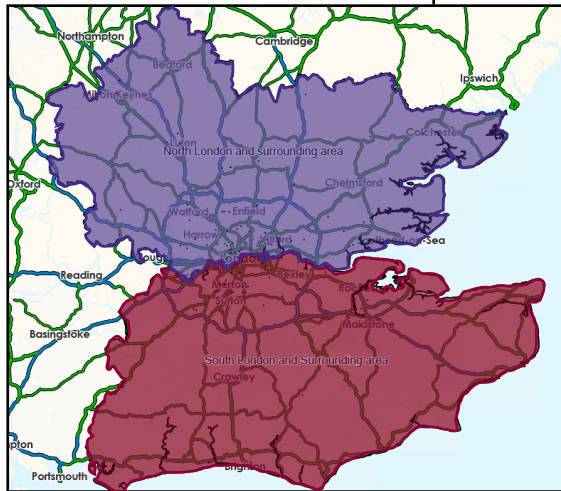
## Current constituency boundaries and governors they elect



**Public:**  
2 from rest of England and Wales

**Parent and carer governors:**  
• 3 from London  
• 3 from outside London

**Patient governors:**  
• 3 from London  
• 3 from outside London



**Public:**  
• 4 from North London and surrounding areas

**Public:**  
• 4 from South London and surrounding areas

## Current constituency boundaries and governors they elect from March 2021



**GOSH rest of England and Wales:**

- 1 Public governor
- 1 Parent Carer governor
- 1 Patient governor



**GOSH Home Counties:**  
• 2 Public governor  
• 2 Parent Carer governor  
• 2 Patient governor

**GOSH London:**  
• 3 Public governor  
• 3 Parent Carer governor  
• 3 Patient governor

**Note:**  
No change to Staff Constituency or Appointed Governors

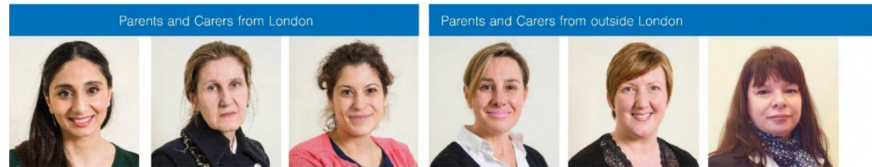
# 10

## Appendix 2: Council of Governors photo board

### Patient and Carer Governors



Elena-May Reading Zoe Bacon Faiza Yasin Alice Rath



Mariam Ali Stephanie Nash Emily Shaw Lisa Allera Claire Cooper-Jones Lead Governor Carley Bowman

### Public Governors



Simon Hawtrey-Woore Teskeen Gilani Theo Kayode-Osyemi Simon Tan Fran Stewart Colin Sincock Julian Evans

### Staff Governors



Sarah Aylett Nigel Mills Paul Gough Deputy Lead Governor Quen Mok Margaret Bugyei-Kyei

### Appointed Governors



Emma Beeden Young People's Forum Josh Hardy Young People's Forum Jugnoo Rahi UCL Great Ormond Street Institute of Child Health Lazzaro Pietragnoli London Borough of Camden

# 11

## Appendix 3: Patient constituency demographics

### 11.1

### Age

	0-16	17-21	22+	Not stated
Total	76	268	812	55

### 11.2

### Gender

	Unspecified	Male	Female	Transgender
Total	6	483	722	0

### 11.3

### Ethnicity

	Asian	Black	Mixed	White	Other	Not stated
Total	141	110	74	781	17	88

# 12

## Appendix 4: Parent and carer constituency demographics

### 12.1

### Age

	0-16	17-21	22+	Not stated
Total	3	48	5240	285

### 12.2

### Gender

	Unspecified	Male	Female	Transgender
Total	25	1601	3950	0

### 12.3

### Ethnicity

	Asian	Black	Mixed	White	Other	Not stated
Total	501	356	143	4180	64	332

# 13

## Appendix 5: Public constituency demographics

### 13.1

#### Age

	0-16	17-21	22+	Not stated
Total	37	133	2482	219

### 13.2

#### Gender

	Unspecified	Male	Female	Transgender
Total	40	790	2040	0

### 13.3

#### Ethnicity

	Asian	Black	Mixed	White	Other	Not stated
Total	347	242	125	1793	364	347

# 14

## Appendix 6: Detailed membership information

### 14.1

#### Patient and carer, and public membership

This table compares GOSH's Patient, Parent/Carer, and Public membership figures from 1 April 2019 to 31 March 2020.

	1 April 2019	31 March 2020	Increase / decrease
Patient, parent and carer members	6947	6942	Decrease of 5
Public members	2825	2873	Increase of 48
<b>TOTAL</b>	<b>9772</b>	<b>9815</b>	<b>Increase of 43</b>

### 14.2

#### Staff membership

This table compares the staff membership figures from 1 April 2019 to 31 March 2020.

	1 April 2019	31 March 2020	Increase / decrease
Staff members	5045	5065	Increase of 20

### 14.3

#### Public membership profile for North London and surrounding areas on 31 March 2020 compared to eligible membership in England and Wales

	Public	% of Membership	Catchment area profile (all of England and Wales*)
<b>Gender</b>			
Unspecified	13	0.89	0
Male	394	26.89	49.88
Female	1058	72.22	50.12
Transgender	0	0	0
<b>Age</b>			
0-16	24	1.64	21.8
17-21	98	6.69	5.46
22+	1264	86.28	72.74
Not stated	79	5.39	0
<b>Ethnicity</b>			
Asian	249	17	15.64
Black	154	10.51	8.07
Mixed	79	5.39	3.66
Other	177	12.08	2.62
White	806	55.02	70.1
<b>ONS/Monitor Classifications</b>			
AB	427	29.15	27.67
C1	439	29.97	32.61
C2	233	15.9	17.15
DE	342	23.34	22.57

# 14.4

## Public membership profile for South London and surrounding areas on 31 March 2020 compared to eligible membership in England and Wales

	Public	% of Membership	Catchment area profile (all of England and Wales*)
<b>Gender</b>			
Unspecified	9	1.11	0
Male	205	25.25	49.09
Female	598	73.65	50.91
Transgender	0	0	0
<b>Age</b>			
0-16	11	1.35	20.55
17-21	20	2.46	5.33
22+	719	88.55	74.12
Not stated	62	7.64	0
<b>Ethnicity</b>			
Asian	68	8.47	6.62
Black	65	8.09	6.77
Mixed	37	4.61	3.18
Other	87	10.83	1.14
White	546	68	82.28
<b>ONS/Monitor Classifications</b>			
AB	260	32.02	28.07
C1	250	30.79	33.39
C2	133	16.38	18.31
DE	165	20.32	20.24

# 14.5

## Public membership profile for the rest of England and Wales on 31 March 2020

	Public
<b>Gender</b>	
Unspecified	17
Male	187
Female	380
Transgender	0
<b>Age</b>	
0-16	2
17-21	15
22+	490
Not stated	77
<b>Ethnicity</b>	
Asian	30
Black	22
Mixed	6
Other	95
White	431
<b>ONS/Monitor Classifications</b>	
AB	165
C1	168
C2	120
DE	128

\*As GOSH is a tertiary hospital providing some national services, the public membership covers the whole of England and Wales