



Great Ormond Street Hospital for Children NHS Trust: Information for Children, Young People and Families

# Accessing the internet using our bedside television system

**This information sheet explains about our bedside television system and how you can use it to access the internet. While we encourage you to use the internet to keep in touch with friends and family and find useful information, there are rules that we all have to follow. Before you can use the bedside television system, we will ask you to read this information sheet carefully and then, if appropriate, with your parents or carers, fill in a form to say that understand and agree to the rules.**

**Please note: For patients under 16, a person with parental responsibility for that child must sign this form. Young people aged 16 years or older can sign the form on their own.**

**Once you have completed the form and your parents/carers have left a deposit, we will give you an access card to use during your stay. Before you go home, you will need to give us back the card and we will give the deposit back to your parents/carers.**

## What is allowed?

- You can use the bedside television system to visit websites that can help with your school work and revision.
- You can search for information suitable for your age.
- You can access your email or use MSN or similar chat room systems to keep in touch with friends, family and school.

## What is not allowed?

You must not try to look at any internet sites that could put you or other children and young people at risk. This means that you must not go to any sites that show material of a sexual or violent nature, or access any material that could be considered offensive, illegal or discriminatory. The bedside television system logs every page you visit and if we discover you have been looking at sites like this, we may have to block access to the internet so you cannot use it again.

**If you have any questions about the bedside television system, accessing the internet or using your access card, please talk to your ward housekeeper**



## Information for parents/carers

- We will ask you to sign the attached form to give your child permission to use the internet and email. This includes permission to use chat rooms and social networking sites, such as MSN, Facebook, MySpace and Bebo, within any age restrictions set by the sites themselves.
- Great Ormond Street Hospital for Children NHS Trust (GOSH) will provide an access card that will allow access to the internet and email. Please ensure that the use of this card is supervised at all times. We will also provide you with guidance and rules for safe and responsible use of the internet and email and ask you to discuss these with your child before accessing the internet and email.
- Internet access is provided via the Camden Grid for Learning, and as such is provided solely for patients within the hospital, not for accompanying adults or siblings.
- The bedside television system must not be used to access inappropriate content, including but not limited to:
  - Browsing, downloading, uploading or distributing any material that could be considered offensive, illegal or discriminatory.
- Sending or displaying offensive messages, pictures or webpages.
- Searching for or visiting undesirable and/or inappropriate websites or materials.
- Underage access to sites with minimum age restrictions – such as Facebook, MySpace or Bebo, all of which have a minimum age of 13 years.
- Using racist, sexist, homophobic, violent or abusive language during the conduct of emails or other internet activities.
- Using another person's access card or password or giving your password for others to use.
- Infringing copyright laws.
- GOSH cannot be held responsible for the nature and/or content of materials accessed through the internet, but we will take every reasonable precaution to keep children and young people safe and prevent them accessing inappropriate content. Steps taken will include using filtered or restricted access to the internet, monitoring web usage and providing information on e-safety skills to children and young people.
- GOSH will log use of the internet and can check the internet sites a child visits. If there are any concerns, we will contact a person with parental responsibility.

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Compiled by the Patient Advice and Liaison Service (Pals)  
in collaboration with the Child and Family Information Group

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[www.goshfamilies.nhs.uk](http://www.goshfamilies.nhs.uk)

[www.childrenfirst.nhs.uk](http://www.childrenfirst.nhs.uk)



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# Internet agreement form: for parents or carers

Patient name:	Age:
Ward:	GOSH number:

## Declaration

- ☐ I have read the rules that apply to using the internet and I understand that if I or my child breaks any of these rules, we will lose access to these facilities and further action may be taken.
- ☐ I understand GOSH will have to report anything inappropriate that is found to the relevant authorities.
- ☐ I agree that it is my responsibility as parent/carer to supervise my child's appropriate use of the internet.
- ☐ I agree that, as a person with parental responsibility, I will be responsible for the safe keeping of the access card and agree to return it at the end of my child's stay on the ward. I understand that if the access card is lost, I will lose my deposit.

## Parent/carer

Name:	Sign:
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## Child

Name:	Sign:
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## Date

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## FOR OFFICE USE ONLY

Returnable deposit received

Access card given

Access card returned

Deposit returned

Amount	Date
Number	Date
Number	Date
Amount	Date