

Date: **28/08/2020**

Our reference: **FOIRQ5917**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

**Your Request and Our Response (in Bold)**

1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend? There are **currently 2054**.  
**The annual spend is as follows:**

Staff Group	Annual Spend
Agency Staff	<b>£631,723</b>
Bank Staff	<b>£5,384,151</b>

2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers? **NHSI frameworks and the technology platform is Healthroster**

3. Through what government framework has the service been procured and when is it being retendered or up for renewal? **N/A. Please refer to the NHSI agency rules**

4. Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used? **Healthroster**

5. If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal? **29/05/2022**

6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal? **Matt Guilfoyle, [Matt.Guilfoyle@gosh.nhs.uk](mailto:Matt.Guilfoyle@gosh.nhs.uk)**

**\*\*Please note:** The named person has refused consent for their above personal data to be used for direct marketing purposes. The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 1998.

**The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner.**

**Please note**

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

**Freedom of Information team**

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: [foiteam@gosh.nhs.uk](mailto:foiteam@gosh.nhs.uk)

**Enclosed – Your rights – see next page]**

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### **Your Rights**

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team  
Great Ormond Street Hospital  
LONDON  
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Fax: 01625 524510