

Date: **5 June 2020**

Our reference: **FOIRQ5805**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request and Our Response (in Bold)

I am making a freedom of information request to all NHS Foundation Trusts and Trusts with a significant level of income from private patients. I request that the authority answer each of the following questions.

1. Have the authority implemented service line management, as a tool for measuring the financial performance of each clinical (and possibly other) service within the organisation?

No

2. *Do the authority measure the profitability of private patient services provided by the authority?* **No**

3. Which of the following costs are included in measurements of net profitability of private patients? **N/A**

- a. Costs of staff directly involved in private patients
- b. Prostheses, devices and drugs used by private patients
- c. An allocation for clinical facilities and staff which are not used exclusively for private patients, including:
 - i. operating theatres/ theatre staff;
 - ii. diagnostic imaging equipment and staff
 - iii. Pathology laboratory equipment and staff
 - iv. Pharmacy equipment and staff
 - v. Therapy equipment and staff
 - vi. Critical care, intensive care, and high dependency units
- d. An allocation for overhead costs and staff who provide services to private patients, including:
 - i. Information technology equipment and staff
 - ii. Human resources staff
 - iii. Finance staff
 - iv. Estates and facilities management staff
- e. An allocation of costs for the space occupied by private patient services

4. Do the authority measure the net profitability of each payer group, specifically, do the authority measure the net profitability of private patients funded by the following payers: **No**
- International patients
 - Self-funded patients
 - BUPA insured patients
 - AXA/ PPP insured patients
 - Aviva insured patients
 - Vitality insured patients
 - Other privately insured patients
 - Any other groups (please specify)
5. Do the board of the authority recognise that an NHS organisation should never subsidise private care with public money, and that to do so would be a breach of core NHS principles? **Yes**
6. Which of the following best describes how the board interpret their responsibility to ensure that private care should never be subsidised with public money: **N/A**
- Private care should overall make a gross contribution before the allocation of costs in groups 3d. and 3e. above
 - Private care should overall make a net profit after the allocation of all costs in 3. Above
 - Each payer group (as defined in 4 above) should make a net profit after the allocation of costs defined in 3 above.
 - Each patient/ procedure should make a profit after the allocation of costs (sometimes referred to as patient level information costing systems or PLICS)
 - Other – please describe
7. If they are not considered commercially confidential, please provide an analysis of the profitability of the authority's private patient activity for the years end March 2018, March 2019 and March 2020. **As stated in our response to Q.2, we do not measure the profitability of the authority's private patient activity, therefore there is no information held.**

Please note

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Fax: 01625 524510