Brief description/title	Contributory factors
Retained throat pack	 Incomplete process protocol in place
Displaced NG tube into patient's lung	Lack of clarity within guidance/policyHuman factors
Spinal screw end (ears) retained in patient	Failure to follow policyHuman factors
Wrong site surgery (removed wrong cyst from patient's head)	Failure to follow protocolHuman factors
Syringe needle retained in patient's jaw	Human factors
Misplaced NG tube	Human factors
Spinal screw end (ears) retained in patient	Service failureHuman factors
Wrong tooth extraction	Human factors
Retained swab in abdomen	Human factors
Retained surgical instrument	Human factors