

Date: **13 March 2020**

Our reference: **FOIRQ5714**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

**Your Request and Our Response (in bold)**

1. *Does the trust employ a person, or persons whose job it is to identify people who may be required to pay for NHS care, often referred to as an overseas visitor manager?* **Yes**

*If yes please provide information about the job title, Agenda for Change pay band, and duties of each role in the team* **Overseas Visitors Manager – Band 7**

*Please provide the annual salary for each member of the team for each year from 2015 - 2020 inclusive.* **£44,347 to £50,549 including London Weighting**

*Please provide any additional budget allocated to the team, i.e. for operational costs, equipment, office space etc. for each year from 2015 - 2020 inclusive.* **Zero**

*Has the overseas visitor team overspent it's budget in any year from 2015 - 2020 inclusive. If yes, provide the amount.* **N/A**

*If the Trust does not employ an overseas visitor manager does it plan to, and how much has it budgeted for this?* **N/A**

2. *The following questions relate to income generated through charging patients for NHS care as directed through the the NHS Overseas Visitor Charging Regulations 2015 and 2017 amendment. Please do not include income generated through private paying patients or through money claimed back from EEA countries as part of any reciprocal arrangements.*

*Please provide the total amount invoiced for each year from 2015 - 2020 inclusive.* **495,068.05**

*Please provide the total amount received in payments for each year from 2015 - 2020 inclusive. **44,183.09***

*Please provide the total amount written off as a result of the patient being considered destitute for each year from 2015 - 2020 inclusive. **0.00***

*Please provide the total amount passed to debt collection agencies for recovery as a result of non payment for each year from 2015 - 2020 inclusive. **409,218.22***

*Please provide the total value of credit notes issued after a person has been invoiced for care and later found to be eligible for free treatment for each year from 2015 - 2020 inclusive. **0.00***

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

**Freedom of Information team**

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: [foiteam@gosh.nhs.uk](mailto:foiteam@gosh.nhs.uk)

**[Enclosed – Your rights – see next page]**

### **Your Rights**

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team  
Great Ormond Street Hospital  
LONDON  
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Fax: 01625 524510