

| Question | Sub Question | Data/ Answer | Notes |
|-------------------------------------|--|-------------------------------------|---|
| Total Hospital Samples/ yr | Blood Transfusion | 10,227 requests 41,910 tests | Total samples for Hospital only (not GP) |
| | Haematology | 95,440 requests 244,251 tests | |
| | Clinical Biochemistry | 210,000 requests 1,083,599 tests | |
| | Immunology | 11,352 requests 25,374 tests | |
| | Cytology | N/A | Service not provided |
| Total GP Samples/ yr | Blood Transfusion | N/A | we do not receive GP samples |
| | Haematology | N/A | |
| | Clinical Biochemistry | N/A | |
| | Immunology | N/A | |
| | Cytology | N/A | |
| Hospital Errors Recorded/ yr | Wrong Blood in Tube | 9 | Errors recorded for Hospital Samples (Exact figures or %) |
| | Rejection rates | 11799 (3.5%) | |
| | Spoilt due to delay - coagulation | 15 | |
| | Lost in transport | 3 | |
| GP Errors Recorded/ yr | Wrong Blood in Tube | N/A | we do not receive GP samples |
| | Rejection rates | N/A | |
| | Spoilt due to delay - coagulation | N/A | |
| | Lost in transport | N/A | |
| Lab Re-Labeling of Tube | Avg Time to re-label Tube | Data unavailable * | Time to re-label a tube before loading on to rack for Analyser |
| | Job Title and Salary Band/ Grade of Re-Labeler | MLA /Band 3 | Who is performing the re-labelling of the Tube? |
| Estimated Costs | Rejected Sample | Data unavailable * | Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. |
| | Wrong Blood in Tube | Data unavailable * | Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the |

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| | | | sample. MSoft estimate this to be ~£16.50/ sample. |
| | Sample Stationary/ yr (Card in the bag) | N/A Electronic ordering – paperless system | How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year. |
| Medical Laboratory Assistants | How many Medical Laboratory Assistants work in the Lab | 35 across all disciplines | |
| | How much of their day is spent Labelling & Re-labelling samples | Data unavailable * | An hour each day, 4 hours a day, couple of days a week, 50% of their day/week |