

Date: **27 February 2020**

Our reference: **FOIRQ5651**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request and Our Response (in bold)

Please see the response to your following request for information from Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust').

Please note: The figures we have provided relate to non-exempt overseas visitors. These are charges to visitors not entitled to access NHS care in accordance to the NHS charging regulations 2015.

*In your financial accounts for the financial year 2018/19 did you have a section for "losses and special payments? **Yes***

- 1. If so how much money was accounted for in the 2018/2019 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.) **£659k***
- 2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.*

£94,380 - Patient treatment costs overseas patient not entitled to NHS care

£50,888 - Patient treatment costs overseas patient not entitled to NHS care

£39,413 - Patient treatment costs overseas patient not entitled to NHS care

- 3. What was the biggest loss written off in 2018/19 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the*

*department of the hospital the majority where the majority of the bill was incurred. £94,380 for overseas patient, majority of bill was for intensive care; we are unable to disclose further information relating to the personal data of patients or third party individuals. Please see note below ***

Please note: **Great Ormond Street Hospital for Children NHS Foundation Trust (the “Trust”) is withholding information relating to the personal data of a third party individual under Section 40 (Personal Information) of the Freedom of Information Act (FOIA) 2000. The Trust is of the view that disclosing information relating to third party data would contravene the data protection principles, which could also lead to emotional distress of the individuals concerned with the expectation that their personal data would not be disclosed to FOI applicants.

The Trust also holds the view that Section 41(1) (Information provided in confidence) of the FOIA is applicable where information was obtained by the Trust, which has the necessary quality of confidence (being neither generally accessible nor trivial); and disclosure of this information to an FOI applicant would therefore give rise to an actionable breach of confidence. The information is therefore exempt from disclosure under Section 40(2) and Section 41(1) of the FOIA.

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

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For information which is not Great Ormond Street Hospital for Children NHS Foundation Trust copyright, e.g. external websites, please contact the named party directly.

Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Fax: 01625 524510