

Date: 20 November 2019

Our reference: **FOIRQ5518**

Dear Sir/Madam,

Thank you for your request for information, which we have processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request

1. *In your organisation, which named individuals have the overall responsibility for any homecare provision for your patients?*
2. *Do you currently have in post an operational lead for homecare services in your organisation – If so, what is their name/role?*
3. *What are your organisations minimum requirements for accepting a homecare provider?*
4. *If you have an outsourced outpatient pharmacy, are they able to provide nurse services / training for patients on how to self-inject for medicines administered by sub-cutaneous injection as part of their contract?*

Can you please advise of total numbers of NHS patients who;

5. *Received a homecare delivery service of drug and/or nurse service at dates Jan 2018 / Jan 2019 / October 2019 – please provide these numbers by;*
 - a. *Drug name*
 - b. *Therapy / clinical area*
 - c. *Name of the homecare provider who provided/provides this service*
 - d. *If possible please identify if these services are NHS funded or pharmaceutical / manufacturer funded services.*

Our Request for Clarification

The Trust contacted you to provide clarification on the following points:

- Explain what you mean by the term “*homecare provision*”

- Explain what you mean by the term “*homecare services*”
- Explain what you mean by the term “*homecare provider*”

Your Response to Our Request for Clarification

You responded with the following clarification to each point requested:

“Homecare provision” means “*Drugs generally of a high cost nature that are provided by an independent homecare provider to the patients home or other convenient address i.e. not provided in hospital*”

“Homecare services” means “*Drug dispensing and delivery by an independent homecare provider*”

[Nurse service provided by an external provider in conjunction with the homecare service as described above which enables the patient to receive treatment (injection training or ongoing nurse administration) in the home environment]

“Homecare provider” means “*Independent private company e.g. healthcare at home, Lloyds etc.*”

Our Response

Please see our response to your following request for information from Great Ormond Street Hospital for Children NHS Foundation Trust (the ‘Trust’):

1. *In your organisation, which named individuals have the overall responsibility for any homecare provision for your patients?*

Stephen Tomlin, Chief Pharmacist *

2. *Do you currently have in post an operational lead for homecare services in your organisation – If so, what is their name/role?*

**Purchasing and Homecare Medicines Management Team Manager,
Rosemary Vambe ***

Please note: * the above named persons have refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 2018.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner, if necessary.

3. *What are your organisations minimum requirements for accepting a homecare provider?*

Registered Pharmacy;

Good governance systems including complaints and incidents. Homecare arrangements are fully compliant with business and financial requirements.

Prescription management

Safety stock/ Buffer stock arrangement

Patient Service Co-ordination

Good Communication with families and referrer

Delivery arrangements

Nursing services

Drug dispensing

Notification of no-contacts

Cancellation of treatment or change of product or dosage

Product recalls

Clinical waste collection services and arrangements in place

Communication of supply problems and unavailability of drug

Out of hours or 24 hour provider helpline

Good Invoicing and query system in place

4. *If you have an outsourced outpatient pharmacy, are they able to provide nurse services / training for patients on how to self-inject for medicines administered by sub-cutaneous injection as part of their contract?*

N/A - GOSH do not have an Outsourced Outpatients Pharmacy

5. *Can you please advise of total numbers of NHS patients who; Received a homecare delivery service of drug and/or nurse service at dates Jan 2018 / Jan 2019 / October 2019 – please provide these numbers by;*

Total number of patients – 1619

Please see the following table to answer your further questions (a-d) below:

a. *Drug name*

b. *Therapy / clinical area*

c. *Name of the homecare provider who provided/provides this service*

d. *If possible please identify if these services are NHS funded or pharmaceutical / manufacturer funded services.*

Therapy area*	Homecare provider	NHS Funded	Pharma/Man Funded
HIV	Healthcare at Home	Yes	
Multiple sclerosis and interferon	LPHC	Yes	Yes
Metabolic	Healthcare at Home	Yes	
Renal (Epoetin and Darbepoetin)	Freseinius Medical, Healthcare at Home	Yes (GOSH Homecare Funded)	
Renal Haemodialysis	Kimal	Yes (GOSH Homecare Funded)	
Renal (PD 24)	Baxter	Yes (GOSH Homecare Funded)	
ERT	LPHC, HAH	Yes	
Oncology - Oral i.e. nibs	Healthnet	Yes (GOSH Homecare Funded)	
Neurology - Ataluren	Polarspeed	Yes	
HPN	LPHC, Baxter, Calea	Yes	
IVG	Calea	Yes	
OPAT- Paed (CF)	Baxter	Yes (GOSH Homecare Funded)	
Haemophilia /Emicuzimab	Not via Pharmacy LPHC	Yes	
Hepatitis	LPHC	Yes	Yes
Dermatology	Healthcare at Home, LPHC	Yes	Yes
Cystic fibrosis	LPHC	Yes	Yes
Endocrine: Growth Hormone	LPHC, HAH, Alcura	Yes (CCG Funded)	Yes
Pulmonary Hypertension	Healthcare at Home	Yes	
Human Albumin	LPHC	Yes and GOSH Homecare Funded	Yes
Gastroenterology	Healthcare at Home and LPHC	Yes	

<p>Rheumatology and Gastro - Biologics incl Adalimumab, Anakinra, Etanercept, Tocilizumab</p>	<p>Healthcare at Home and LPHC</p>	<p>Yes</p>	<p>Yes</p>
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Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
 Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you remain dissatisfied with the response you have received to your request for information, please contact the FOI Team to make a request for an internal review within two months from the receipt date of our response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF