

Date: **14 November 2019**

Our reference: **FOIRQ5465**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request

- *Who is the Trust's current supplier for their Electronic Patient Record?*
- *What are the contract start and end dates for the Electronic Patient Record?*
- *Who is the Trust's current supplier for their Patient Administration System?*
- *What are the contract start and end dates for the Patient Administration System?*
- *When is the trust due to start looking to re-procure their clinical systems?*
- *Who supplies the Trust's integration system?*
- *How often does the Trust evaluate their Clinical Systems?*
- *Please supply a copy of the Trust's latest Digital Strategy • How regularly does the Trust review their Digital Strategy?*
- *Who is the Trust's current Chief Clinical Information Officer?*
- *Who is the Trust's current CIO/ IT Director?*
- *Which member of the board is responsible for IT?*
- *Please provide an organisation chart for the trust's IM&T department • Please provide a link to the trust's latest Board Assurance Framework • Which member of the Trust is the SRO for the STP engagements?*
- *What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff?*
- *How many beds does the trust have?*
- *How many staff does the trust employ?*
- *What is the trust's current NHSI Rating?*
- *What is the trust's current Digital Maturity Score?*
- *Does the trust outsource their IT services to an external provider, if so please provide details of provider and contract dates • Is the Trust looking to migrate to the cloud in the next 2 years?*
- *Is the Trust considering their options of outsourcing their IT Services in the next 3 years?*

Our Request for Clarification

We asked you to provide further clarification on the following points to:

- define what you mean by "Clinical Systems" as appeared too broad to know where to start with our enquiries.

- define the meaning of 'evaluate' relating to clinical systems? And provide as much detail as possible to ensure we understand what information you are requesting.

Your Response to our Request for Clarification

You responded and clarified the following points:

- *Regarding 'clinical systems', this would refer to their Electronic Patient Record/Patient Administration Systems Please see a revised list of questions below:"*
- *By evaluation, this would refer to an assessment of their current state, i.e. a fit for purpose analysis".*

Our Response

Please see our response (in bold) to your following request for information from Great Ormond Street Hospital for Children NHS Foundation Trust (the "Trust"):

- *Who is the Trust's current supplier for their Electronic Patient Record?* **Epic**
- *What are the contract start and end dates for the Electronic Patient Record?* **25th May 2017 to 24th May 2027**
- *Who is the Trust's current supplier for their Patient Administration System?* **As above**
- *What are the contract start and end dates for the Patient Administration System?* **As above**
- *When is the trust due to start looking to re-procure their clinical systems?* **The Trust has no plans to re-procure these systems**
- *Who supplies the Trust's integration system?* **Integrella**
- *How often does the Trust evaluate their Clinical Systems?* **GOSH continually evaluates the Clinical Systems used to ensure they are fit for purpose; meet the clinical requirements; and are compatible with the clinical platforms currently used and in the future (such as .Epic – Electronic Patient Records platform).**
- *Please supply a copy of the Trust's latest Digital Strategy* **Please see attached copy of the "GOSH Digital Roadmap"**

- *How regularly does the Trust review their Digital Strategy?*
- *Who is the Trust's current Chief Clinical Information Officer?* **Shankar Sridharan ***
- *Who is the Trust's current CIO/ IT Director?* **Sarah Trewella ***
- *Which member of the board is responsible for IT?* **Chief Operations Officer**
- *Which member of the Trust is the SRO for the STP engagements?* **Sarah Trewella, CIO ***

Please note: * the named persons have refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 2018.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner, if necessary.

- *What is the trust's current NHSI Rating?* The information is accessible on the NHSI website link below*

<https://improvement.nhs.uk/resources/single-oversight-framework-segmentation/>

Please note: *Where information is reasonably accessible to the public by other means is exempt information under Section 21 of the Freedom of Information Act 2000. A public authority (the "Trust") is not obliged to provide information where it is already available in the public domain as Section 21(1) states "*Information, which is reasonably accessible to the applicant otherwise than under section 1 is exempt information*".

- *What is the trust's current Digital Maturity Score?* This information is accessible on NHS England website (MyNHS) link below *

<https://www.england.nhs.uk/2014/09/my-nhs/>

Please note: **Where information is reasonably accessible to the public by other means is exempt information under Section 21 of the Freedom of Information Act 2000. A public authority (the “Trust”) is not obliged to provide information where it is already available in the public domain as Section 21(1) states that “Information, which is reasonably accessible to the applicant otherwise than under section 1 is exempt information”.

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

The information provided is Trust copyright. You may re-use this Great Ormond Street Hospital for Children NHS Foundation Trust copyright information in accordance with the Open Government Licence: <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/2/> (Please note that re-use of personal data is not allowed under this license.)

For information which is not Great Ormond Street Hospital for Children NHS Foundation Trust copyright, e.g. external websites, please contact the named party directly.

Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you remain dissatisfied with the response you have received to your request for information, please contact the FOI Team to make a request for an internal review within two months from the receipt date of our response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF