

Date: **29 August 2019**

Our reference: **FOIRQ5375**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request and Our Response (in bold)

Please see our response to your request for information from Great Ormond Street Hospital for Children NHS Foundation Trust:

1. *Are your domestic services currently provided by “in house” staff or by an external contractor?* **External Contractor**
2. *How many WTE domestic staff do you currently have?* **294**
3. *How many WTE domestic supervisors do you have* **18**
4. *Do you operate a 24 hour service?* **Yes**
5. *What % of your staff are paid according to AFC terms and conditions, and what % are paid via an external contractor (if applicable)?* **100% paid by contractor 0% paid AFC**
6. *Who cleans and decontaminates your beds, mattresses and equipment?* **Cleaning of beds and mattresses is divided between domestics and HCA/ Housekeepers**
7. *Do you use HPV,UV or steam? If yes when do you use it?* **HPV as part of the infection cleans for VRE (overnight stay); MRSA skin shedders and highly resistant infectious organisms.**
8. *How do you manage your “special cleans”?* **Any special cleans are booked directly via our EPR system and completed by a dedicated cleaning team**

9. *Do you cross charge departments for any consumables* **No** *if yes which consumables?* **N/A**
10. *How many hours a day would you allocate to cleaning an average ward of 30 beds?* **22 hours**

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We trust the information provided is sufficient and helped to answer any issues, concerns or questions. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF