

Date: **13 September 2019**

Our reference: **FOIRQ5355**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your request for information below:

Your Request and Our Response (in bold)

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') is a single site, specialist tertiary paediatric trust. Please see our response to your following request for information:

1. Who is responsible for the provision and management of estates for the trust? **Graham Sherlock - Director of Estates and Facilities ***

Please note: *the named persons have refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 2018.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner, if necessary.

2. What current model of facilities management delivery does the trust use: **Please see our response to (a) below::**

- a. Outsourcing of single services (maintenance, cleaning, security and associated services) b. Total Facilities Management model c. Self-delivery with contractor support d. Maintained as part of a PFI. **The Trust uses a combination of In-house provided services and outsourced service provided; but the management of Estates and Facilities is entirely In-house.**

3. *What are your future plans for outsourcing of the Facilities Management services? The current model will continue to be utilised.*

4. *What is the current facilities management budget for 2018/2019? £36m Estates and Facilities*

5. *Would the trust provide their current estates strategy? The estates strategy is currently under review and is unavailable for distribution at the present time. The information is therefore exempt under Sections 22 (1) of the Freedom of Information Act (FOIA) 2000, which states that:*

“Information is exempt, if the information is held by the public authority with a view to its publication by the authority, or any other person, at some future date (whether it has been determined or not)”.

6. *Please supply the companies and current lengths of your existing supplier contracts for maintenance, cleaning, security and associated services. Cleaning, security, pest control, grounds and gardens- OCS Linen- Elis. The contract for cleaning, pest control, grounds maintenance and security expires in 2021. The other contract expiry dates are listed below:*

Waste expires – 2020
Lifts 2024
Fire 2019
BMS 2019

The Trust is withholding the information requested where it is considered to be contract sensitive data relating to existing names of suppliers. Please see note below **

Please note: **Great Ormond Street Hospital for Children NHS Foundation Trust is unable to provide you with information within the considerations of commercial interests. The Trust is able to withhold information where it believes that disclosure would be likely to prejudice the commercial interests of any person, including the public authority (the “Trust”) holding it. We have therefore conducted a public interest test on whether the balance of the public interest is outweighed under the consideration of a qualified exemption of Section 43 (Commercial Interests) of the FOIA.

The Trust is of the view that disclosure of the information would, or would be likely to prejudice the commercial interests of both the Trust and third party in circumstances where they are involved in the purchasing of goods and services relating to a wide range of information during the procurement process, which includes information provided in

confidence during the tendering process to both successful and unsuccessful tenders; details of a contract with a successful company; future procurement plans, and performance- related information about a contractor.

The trust believes that disclosure of the requested information could prejudice the competitive market for procuring future services and, therefore, we need to consider our options on re-procurement for assurances that we obtain the most competitive price during the tendering process. The Trust also needs to respect third party commercially sensitive information leading up to the tendering process. We therefore strongly believe that disclosure of the information, at this present time, would likely to prejudice the commercial interests of all parties concerned. This specific area of information you are requesting relates to third parties currently involved in re-tender situations and competitor information cannot therefore be divulged as part of the procurement process.

The Trust acknowledges that disclosure of information would demonstrate a willingness to be transparent as a publicly funded body. However, we do believe in maintaining fairness in the tender process as disclosure of the information requested could, potentially, lead to the public from benefiting in the competitive market place. Your request for information is therefore exempt under Section 43(2) (Prejudice to Commercial Interests) of the FOIA.

7. Has the trust entered into an Energy Performance Contract? **Yes**

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust. We trust the information provided is sufficient and helped to answer any issues, concerns or questions. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF