

Date: **5 September 2019**

Our reference: **FOIRQ5332**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request

Please see the attached excel spreadsheet provided by the FOI applicant which contains the questions to be answered for this FOI request.

[Your attachment - Excel spreadsheet titled “*Great Ormond Street Hospital For Children NHS Foundation Trust*”.

The information you are requesting relates to Fixed Line Telecoms – IT Infrastructure and Spend - 2018/2019 and 2019/2020]

Our Requests for Clarification

We asked you to provide clarification on the information requested as your questions cover multiple areas within the IT department. We asked you to narrow the scope of your request to see whether you were focusing on any specific areas, ie data storage? You were therefore asked to narrow the parameters of your request to enable the specific areas of preference to be processed.

Your Response to Our Requests for Clarification

You confirmed all the information is relevant to you and to complete as much as possible within the statutory 18 hours? You then specified the questions to be answered relate to outsourcing, cloud, data storage, and networks.

Our Response

Great Ormond Street Hospital for Children NHS Foundation Trust (the ‘Trust’) is a single site, specialist tertiary paediatric trust. The Trust has responded to your request for information in the attached Excel spreadsheet titled “*FOIRQ5332 – Great Ormond Street Hospital For Children NHS Foundation Trust*”. However, please note that we only have a small amount of services that use Cloud services; because all our services are managed in-house and we have therefore commented on your questions 2. 3 and 4 below:

Q.2 – Cloud Provider - We do have some specific services where Cloud Storage is used for Data Storage; but Services are supported and managed

in-house, however, we do obtain assistance and guidance from external suppliers, such as, UK Cloud Systemsup and Microsoft Azure.

Q3 & Q4 – Cloud Based services in the next 2 years is currently under review

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We trust the information provided is sufficient and helped to answer any issues, concerns or questions. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF