

Date: **25 October 2019**

Our reference: **FOIRQ5500**

Dear Sir/Madam,

Thank you for your request for information, which we have processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request and Our Response (in bold)

I am looking to undertake some comparison / benchmark work relating to catering services and was hoping you could help me by way of providing some info. I am looking to understand across your sites what your service provision for catering is in terms of the following:-

Please see our response to your following request for information from Great Ormond Street Hospital for Children NHS Foundation Trust:

*Provider – In House or Outsourced or mix – **In-House***

*Preparation Type – Fresh Cook / Cook Chill / Frozen / etc. **Fresh Cook***

*Service Methodology (appreciate largely driven by the previous) – plated / bulk / bulk plated / ward based chef / etc. **Bulk delivery and served at ward***

*Additionally, if you (or one of your catering team) would be able to spare 15-20 mins for a potential conversation in the next few weeks, I would appreciate the contact details of the most appropriate person. **This question is not entirely a valid request for recorded information under the terms of the Freedom of Information Act 2000. Your contact details have therefore been forwarded to the relevant department in the Trust, who will be in contact with you shortly.***

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you remain dissatisfied with the response you have received to your request for information, please contact the FOI Team to make a request for an internal review within two months from the receipt date of our response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF