

Date: **22 October 2019**

Our reference: **FOIRQ5499**

Dear Sir/Madam,

Thank you for your request for information, which we have processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request and Our Response (in bold)

*Please can you confirm the status of any paging solutions present throughout the Trust, including contract renewal dates and contact details for any relevant stakeholders. **Please see the following paging systems we currently use at Great Ormond Street Hospital for Children NHS Foundation Trust:***

- **Multitone Access 3000 Paging System – No Support Contract**
- **Contact is Andy Cowe, ICT Contracts Manager**
Andy.Cowe@gosh.nhs.uk *
- **Patient Calls System – Yearly Contract Renewal 30/11/2019**
- **Contact is Andy Cowe, ICT Contracts Manager**
Andy.Cowe@gosh.nhs.uk *

Please Note: * the named persons have refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 2018.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner, if necessary.

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions or any issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you remain dissatisfied with the response you have received to your request for information, please contact the FOI Team to make a request for an internal review within two months from the receipt date of our response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF