

Date: **4 October 2019**

Our reference: **FOIRQ5445**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request

I am writing to make a Freedom of Information Request regarding Robotic Process Automation (RPA) solutions used at your organisation. Please complete the FOI questions in the attached document.

[You Attachment – Word document titled “*FOI - Robotic Process Automation*”

Our Response

Great Ormond Street Hospital for Children NHS Foundation Trust (the ‘Trust’) is a single site, specialist tertiary paediatric trust. The Trust does use RPA in a limited capacity. We have completed our response to your request for information in the attached PDF document titled “*FOI – Robotic Process Automation*”.

Please note:

The information you have been provided under the Freedom of Information Act 2000 is the information held on the date your request for information was received by the Trust.

We trust the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any queries in relation to this request for information, please do not hesitate to contact the FOI Team and quote the above reference number on any correspondence relating to this request for information.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your Rights – See next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety Team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with your response, you have the right to appeal the Information Commissioner as the final stage of the process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF