

I am writing to make an information request regarding Robotic Process Automation solutions used at your organisation. Please complete the FOI questions below.

*Robotic Process Automation (RPA) is software which can automate manual, computer-based tasks by using virtual workers which mimic the way humans interact with applications on a computer. As a result, RPA can drive efficiencies in corporate services by increasing productivity, reducing staff workload and generating cost savings.*

#### RPA Budgets

1a. Does your organisation have a dedicated budget for investing in RPA? If yes, please provide your organisation's RPA budget for 19/20

**No**

1b. To date, how much has the organisation invested in RPA solutions?

**£58,080**

#### RPA Supplier

2a. Does your organisation use a third-party to provide an RPA software solution? If yes, please provide the name of the supplier (*e.g. Thoughtonomy, Automation Anywhere, UiPath, Blue Prism etc.*)

**Yes - Blue Prism**

2b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation (*e.g. reporting, system integration, tax management etc.*) including which departments within the organisation this is/has been implemented

**System Integration. Populating Legacy Systems with Admission, Discharge and Transfer Data from EPR System. Transition of patients to adult care and eCof.**

2c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation?

**0.1**

2d. please state the start and end date of the contract with the supplier

**01/07/2018 to 30/06/2020**

2e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework

**Yes (RM1042)**

2f. Please provide detail on how the RPA provider has charged the organisation? (*e.g. costing by development and consultancy day rates, annual/monthly license fees, additional fees for bespoke services*)

**Licence Fee £36,050.00**

**Training £1,100.00**

**Installation £825.00**

**Implementation £16,500.00**

**Annual Support and Maintenance £3,605.00**

2g. What was the annual cost to the organisation for the provision of the RPA solution in 18/19?

**£3,605**

2h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved (*e.g. reduced time spent on task by X%, saved X amount of hours per task per month, achieved savings of X amount*)

**Benefits seen are data quality improvements in the information in our patient records.**