

Date: **24 April 2019**

Our reference: **FOIRQ5157**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your request below:

Your Request

Can you please provide me with the following information for the past three financial years and the current financial year to date (broken down by year):

- 1. The number of occasions where a doctor shift in your accident and emergency departments was left unfilled*
- 2. The number of complaints made by doctors at your accident and emergency departments due to having to fill rota shift absences. Please provide a copy of the text of each complaint.*
- 3. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by agency workers. Please state the cost of this to your trust in each of these years.*
- 4. The number of occasions that rota shift gaps in your accident and emergency departments have been filled by staff working additional shifts. Please state the cost of this to your trust in each of these years.*

Our Response

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') is a single site, specialist tertiary paediatric trust. The Trust does not have an Accident and Emergency Department. We cannot therefore respond to your specific questions relating to accident and emergency departments.

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date the request was received by the Trust.

I trust the information provided is sufficient and helps to answer any concerns, questions or issues you may have.

If you should have any further queries related to this request, please do not hesitate to contact the FOI Team. Please ensure that the above reference number is quoted on any correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are not dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF