

Date: **24 April 2019**

Our reference: **FOIRQ5143**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your request below:

Your Request and Our Response (in bold)

I am writing to you under the Freedom of Information Act (2000) to request the following information relevant to ICT strategy and expenditure for secure mobile working:-

Please see our response to your following questions 1 – 14:

1. *What is the number of Full Time Equivalent staff employed by the NHS Trust?* **4700.82 FTE**

2. *How many mobile devices (e.g. smart phones / tablets) are owned/managed by the Trust?*

| | |
|--------------------------------------|------------|
| Big Bus Unltd Uncapped | 490 |
| Just Data 3GB Virtual | 70 |
| Just Data 5GB Virtual | 71 |
| No. 10 1GB | 1 |
| No. 10 1GB | 1 |
| Voice only - Zero Line Rental | 1 |
| 5GB MBB Data | 1 |
| Mobile Extension O2 Bus Data | 2 |

3. *Who is your mobile phone carrier/device provider?* **02**

4. *Who is your preferred/incumbent reseller for software?* **Softcat for Licences**

5. *What email Exchange server are you running? Is this on-premise or Cloud hosted?* **Outlook On Premise**

6. *What is your budget for mobile working? What is the split of this between hardware and software?* **We do not have a specific budget for Mobile Working. This is done on a project by project; or department basis upon request and approval from the budget holder.**

7. *Where are ICT purchasing decisions taken / who are the key decision makers? **The ICT Budget Holders are the decision makers for both Capital and Revenue Spend***

8. *Who would be the best initial contact for mobile & ICT Projects? **Mobile Phones - Greg Fellowes; and ICT Projects - Adrian Peak***

Please note: The named persons have refused consent for their above personal data to be used for direct marketing purposes. The Privacy and

Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 1998.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner.

9. *What Mobile Device Management (MDM) solutions are you using? When is the renewal next due? **Centrify 2 years Contract (2020)***

10. *What mass communications / crisis communications tools are in use? When is the renewal next due? **Snap Comms 3 year License***

11. *Who do you currently use for penetration testing / ICT health checks? When are vendor evaluations next scheduled for? **Dionach, Yearly***

12. *What files-sharing solutions / collaboration tools are in use? When are these next due for evaluation? **Regibox, Yearly***

13. *What other IM solutions are in use (e.g. WhatsApp / BBMe/ Skype for Business)? When are these next due for evaluation? **Currently being evaluated (budget pending)***

14. *What mobile endpoint solution is currently in use? When is this next due for evaluation? **Centrify (see above)***

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date the request was received by the Trust.

I trust the information provided is sufficient and helps to answer any concerns, questions or issues you may have.

If you should have any further queries related to this request, please do not hesitate to contact the FOI Team. Please ensure that the above reference number is quoted on any correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are not dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF