

Date: **3 April 2019**

Our reference: **FOIRQ5117**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your request below:

Your Request and Our Response (in bold)

We write to make a request for access to information under the Freedom of Information Act 2000.

Please provide us with a copy of the following:

Policies/guidance

1. *Any forms and/or questionnaires that a patient is asked to complete, used by the Trust to assess whether a patient should be charged for their treatment;*

Great Ormond Street Hospital for Children NHS Foundation Trust does not hold any form of guidance or policy for charging overseas visitors. GOSH follows the NHS Charging Regulations guidance available on the website link below:

<https://www.gov.uk/government/publications/overseas-nhs-visitorimplementing-the-charging-regulations>

2. *Any internal guidance or policies in respect of the processes involved in charging overseas patients for treatment, including but not limited to the following **Please see our response to Questions 1. We cannot respond to your further questions (a – h) below:***
 - a. *Any Internal guidance/policies on the processes involved in the screening overseas patients for any charging exemptions that may apply;*
 - b. *Any internal guidance/policies in relation to identifying and/or applying the domestic violence and/or sexual abuse exemption;*
 - c. *Any internal guidance/policies in relation to identifying a potential “Zambrano carer” (including those who have not applied to the Home Office for recognition of a Zambrano right to reside; or who*

only acquires it upon the birth of their child) and assessing their eligibility for charges;

- d. Any internal guidance/policies in relation to charging for maternity care;*
- e. Internal guidance/policies on the processes involved to identify a person whose status changes during the course of their treatment;*
- f. Internal guidance/policies in amending/cancelling NHS invoices for treatment once a patient becomes exempt and/or non-chargeable for the purposes of the charging guidance and regulations during the course of their treatment;*
- g. Any internal guidance or policies in respect of the processes involved where a person disputes their liability for NHS charges;*
- h. Any internal guidance or policies in respect of the Trust writing off outstanding NHS debt where a person claims to be unable to afford to repay;*

Please also provide the following information:

- 1. In the last 6 months how many times has the Trust written off an overseas patient's debt on the basis of their financial circumstances? Nil*
- 2. In the last year how many times has the Trust written off an overseas patient's debt on the basis of their financial circumstances? Nil*
- 3. In the last 6 months how many times has the Trust applied the DV and/or sexual violence exemption to NHS charges? **The Trust does not hold this information. Please refer to the guidance on NHS Charging Regulations***
- 4. In the last 6 months how many times has the Trust determined a person, who has not submitted an application to the Home Office for recognition of a Zambrano right and/or has yet to receive a response from the Home Office, is a Zambrano carer and therefore not chargeable? **The Trust does not hold this information. Please refer to the guidance on NHS Charging Regulations***

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date the request was received by the Trust.

I trust the information provided is sufficient and helps to answer any concerns, questions or issues you may have.

If you should have any further queries related to this request, please do not hesitate to contact the FOI Team. Please ensure that the above reference number is quoted on any correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are not dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF