

Date: **31 May 2019**

Our reference: **FOIRQ5212**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your request below:

**Your Request and Our Response (in bold)**

1) *Does the Trust use any third party tech solutions supplier to manage internal bank staff (eg. de Poel, HB Retinue, Liaison, Holt, Messly, Ryalto, Locums Nest, Patchwork etc.)? If yes, please specify the name of the company used, provide the contract expiry date and the staffing groups managed through the tech solution:*

**Nursing & HCA's- Allocate Health Roster**  
**Medical & Dental- Allocate Health Roster**  
**AHP's- Allocate Health Roster**  
**Other N/A**

2) *Does the Trust have a master vendor (MV) arrangement in place for the supply of medical locums? If yes, please state the name of the provider used (Medacs, Holt, A&E Agency etc.) and provide the contract expiry date. **No***

3) *Please state the utilisation / fill rate that has been achieved through the master vendor in the last 12 months. This is the total value of locum spend supplied by the master vendor itself in the last 12 months as a percentage of total locum spend in the same period. **N/A***

4) *Does the Trust outsource the supply of any bank staff to third parties such as NHS Professionals, Bank Partners, etc.? If yes, please specify the name of the company used and the staffing categories supplied by the 3rd party. **Bank Partners for Nurse Bank***

5) *Does the Trust use a direct engagement model to engage locum staff? If yes, please state the name of the company used (Liaison PwC, 247 Time, Brookson, HB Retinue, Medacs etc.) and provide the contract expiry date? **N/A***

6) *Does the Trust use rostering software (Allocate, Smart, DRS etc.)? If yes, please state the name of the company used, the total amount that the trust has spent on rostering in 2017/18 and provide the contract expiry date. **Allocate***

7) Please state the total spent on internal bank staff in 2017/18, split by staffing groups. This is the total paid to workers completing shifts via the trust bank, excluding any costs to 3rd parties. Please do not include any spend on outsourced bank staff:

Nursing & HCA's  
 Medical & Dental  
 AHP's  
 Other

Please see the following response covering financial year 2017/18:

- Medical & Dental - £5.2m
- AHP's - This is included in Trust Scientific, therapeutic and technical staff spends of £0.7m
- Admin - £3.7m

8) Please state the total number of staff signed up to the Trust's internal bank, split by the above staffing groups.

Row Labels	Count of Position Title
Doctor (Bank)	288
Clerical Worker (Bank)	230
Biomedical Scientist (Bank)	50
Medical Laboratory Assistant (Bank)	34
Clerical Worker (EPIC Bank)	31
Consultant (Bank)	23
Radiographer (Bank)	18
Housekeeper (Bank)	16
Clinical Scientist (Bank)	13
Technician (Bank)	12
Pharmacist (Bank)	8
Pharmacy Technician (Bank)	8
Catering Assistant (Bank)	8
Physiotherapist (Bank)	7
Clinical Psychologist (Bank)	7
Play Worker (Bank)	6
Clerical Worker (SCR Bank)	5
Clinical Physiologist (Bank)	5
Nurse Practitioner (Bank)	5
Chef de Partie (Bank)	5
Speech and Language Therapist (Bank)	3

Healthcare Scientist (Bank)	3
Orthoptist (Bank)	2
Porter (Bank)	2
Psychotherapist (Bank)	1
Works Operative (Bank)	1
Clinical Perfusionist (Bank)	1
Occupational Therapist (Bank)	1
Physiotherapy Assistant (Bank)	1
Dental Nurse (Bank)	1

Qualified Nurses	1517
HCA/Nursing Asst.	250
total	1767

9) Of the above figure, please state the total number of staff signed up to the bank who also work as substantive staff at the Trust. IE: Staff that hold substantive contracts but have also completed shifts via the internal bank.

Substantive Bank	Count of Position Title
Doctor (Bank)	206
Clerical Worker (Bank)	138
Biomedical Scientist (Bank)	45
Medical Laboratory Assistant (Bank)	25
Consultant (Bank)	20
Radiographer (Bank)	18
Housekeeper (Bank)	13
Clinical Scientist (Bank)	12
Technician (Bank)	10
Pharmacy Technician (Bank)	8
Pharmacist (Bank)	7
Catering Assistant (Bank)	6
Physiotherapist (Bank)	5
Clinical Psychologist (Bank)	5
Nurse Practitioner	5
Clinical Physiologist (Bank)	4
Speech and Language Therapist (Bank)	2

<b>Chef de Partie (Bank)</b>	<b>2</b>
<b>Healthcare Scientist (Bank)</b>	<b>2</b>
<b>Dental Nurse (Bank)</b>	<b>1</b>
<b>Orthoptist (Bank)</b>	<b>1</b>
<b>Play Worker (Bank)</b>	<b>1</b>
<b>Porter (Bank)</b>	<b>1</b>
<b>Psychotherapist (Bank)</b>	<b>1</b>
<b>Grand Total</b>	<b>538</b>

<b>GOSH Substantive</b>	<b>Total Current Database</b>
<b>Total Nursing Database</b>	<b>1517</b>
<b>Qualified RNs/ ODPs</b>	<b>1319</b>
<b>HCA's</b>	<b>198</b>

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date the request was received by the Trust.

I trust the information provided is sufficient and helps to answer any concerns, questions or issues you may have.

If you should have any further queries related to this request, please do not hesitate to contact the FOI Team. Please ensure that the above reference number is quoted on any correspondence.

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Yours sincerely

**Freedom of Information team**

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: [foiteam@gosh.nhs.uk](mailto:foiteam@gosh.nhs.uk)

**[Enclosed – Your rights – see next page]**

### **Your Rights**

If you are not dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team  
Great Ormond Street Hospital  
LONDON  
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF