

Date: **23 July 2019**

Our reference: **FOIRQ5308**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request and Our Response (in bold)

Great Ormond Street Hospital for Children NHS Foundation Trust has responded to your following request for information:

1. *Do you have a video conferencing system for internal communications?* **Yes**

2. *If yes, are there training programmes in place to ensure your staff can use the video conferencing system?* **Yes**

3. *How do multi-disciplinary teams communicate within the trust?* **All the following are applicable:**

Telephone-based conference calls **Yes**

Face to face meetings **Yes**

Video conferencing **Yes**

4. *Does the trust use the N3 video conferencing overlay service to book and schedule video calls?* **No**

5. *Will you have completed your transition from the N3 network to the new HSCN by the deadline of September 2019?* **Yes**

6. *Does the trust plan to introduce virtual consultations or appointments via video in the near future?* **Yes**

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We trust the information provided is sufficient and helped to answer any issues, concerns or questions. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust
Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF