



Welcome to Kingfisher Ward

This leaflet provides information about Kingfisher Ward and what to expect when your child visits.

Kingfisher Ward is located on Level 3 of the Octav Botnar Wing. It is an investigations unit where a wide range of tests are carried out. Most are related to suspected or known endocrine (hormone), metabolic, renal, neurology, gastroenterology and urology disorders. Of the ward's 16 bed spaces, 10 are used for overnight stays (two of these are cubicles). The other six are for day care.

Your child's admission to the ward has been planned with a clear idea of the investigations they need. When your child is admitted, they will usually stay in the waiting and play area while their tests are started, moving to a bed later in the day if needed or when available. If your child has physical, psychological or social needs which you are concerned about, please notify the ward team before your admission.

Some children come to Kingfisher for 'rapid assessment' – this means that they come to GOSH just for a test and are transferred back to their referring hospital immediately afterwards. Other children attend the ward for tests and stay in the Patient Hotel overnight. Your child's admission letter will confirm their expected length of stay on Kingfisher Ward.



Who carries out these tests and investigations?

Kingfisher Ward is a nurse-led ward, which means the majority of investigations are performed and monitored by our highly qualified nursing team. They are supported by a team of doctors based on the ward. However, during your admission, you will not be seen by a Consultant. Test results will be available at your next outpatient appointment. Our play specialists work alongside the nurses to prepare children for their investigations and provide distraction during procedures.

What facilities does the ward have?

There is a large open-plan waiting and play area where we have a variety of toys, books and games to help keep your child occupied, but you may like to bring some favourite activities with you.

Lockers are available for keeping personal belongings safe. You will need a £1.00 coin to operate but this will be refunded once the key is returned to the locker.

Access to the Wi-Fi is available upon request and requires signed consent from a parent or guardian.

We do NOT provide nappies for babies or small children.



Are there any facilities for parents?

Tea and coffee is available on the ward for parents in the kitchen. You may also wish to bring your own ready meals or snacks and drinks. There are microwave and fridge facilities available. If you are using the fridge, all food will need to be labelled with your child's name and dated to avoid being discarded. If your child is on a special feed or diet, please bring it with you. You will be unable to access the kitchen during meal service times.

Parents can buy food from the various eating facilities in the hospital. There is also a good choice of cafés and restaurants locally.

Breast feeding mothers are entitled to food vouchers. Parents who are claiming benefits are also entitled to food vouchers if their child's stay is longer than three days.

One parent is permitted to stay overnight on the ward. A recliner chair is available, unfortunately no flat beds are provided.

Contact details

We hope that the above information has been useful. If you have any further questions before admission, please visit our website www.gosh.nhs.uk/parents-and-visitors/coming-to-hospital/ or phone the ward on 020 7405 9200 extn. 5784.

If you have any comments, compliments, concerns or complaints during your admission please ask to speak to the Nurse in Charge of the ward.

**Patient Advice and Liaison Service
Tel: 020 7829 7862
Email: Pals@gosh.nhs.uk**

Notes



Compiled by the Kingfisher Ward in collaboration with the Child and Family Information Group

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