



Great Ormond Street Hospital for Children NHS Foundation Trust

Welcome to Kingfisher Ward: information for children, young people and families

Kingfisher Ward at Great Ormond Street Hospital (GOSH) is located on Level 3 of the Octav Botnar Wing. It is a nurse-led investigation unit open from Monday to Friday. We care for a variety of children and young people – those who just come to the ward for a short time to those who stay overnight on the ward.

The ward has 13 overnight beds, six day case beds and 12 beds for ward attenders. The main telephone number for Kingfisher Ward is 020 7813 8221.

We pride ourselves on delivering family centred care so we encourage you to carry on with your child's normal routine as far as possible while you are in hospital.

If your child has any additional needs, please let us know in advance so we can make arrangements. If you have any questions during your visit or stay, please ask your bedside nurse.

What to bring

Please bring the following things with you:

- All current medications your child is taking
- Enough nappies and/or pads for the admission
- Baby wipes
- Extra clothes and/or night wear for overnight stays
- Wash things including shower gel, shampoo, tooth brush and tooth paste
- Enough feed or milk for the first 24 hours – after this, feeds will be arranged by the ward dietitian.
- Headphones for the television
- Any dummies or bottles your child uses

If you have any questions or difficulties bringing these things with you, please let us know beforehand.

If your child is on a special diet, please bring enough snacks for the first day or so. After this, we will talk to our dietitians about suitable foods.

Who should attend

All children must be accompanied by an adult (someone with Parental Responsibility for them) who will need to stay overnight with their child.

Unfortunately, there is only space for one parent to stay overnight on the ward. We also cannot allow brothers and sisters to stay so please make alternative arrangements to look after them.

Coming to the ward

When you arrive on the ward, our receptionist will let you through the swipe access doors to the main ward area and ask you to check in at the nurses' station immediately. If you do not check in, the nursing staff will not know you have arrived so there could be a delay to your child's investigations starting.

Once you have checked in at the nurses' station, we will show you to the waiting area. This has plenty of toys and games to keep your child occupied while you wait for a member of the

team to come to collect you. You may not be allocated a bed space immediately – this is not necessary for some investigations.

What happens next?

Kingfisher Ward is a nurse-led ward, which means the majority of investigations are performed and monitored by our highly qualified nursing team.

They are supported by a team of doctors based on the ward. However, during your admission, you will not be seen by a Consultant. Test results will be available at your next outpatient appointment.

Our play specialists work alongside the nurses to prepare children for their investigations and provide distraction during procedures.

What facilities does the ward have?

There is a large open-plan waiting and play area where we have a variety of toys, books and games to help keep your child occupied, but you may like to bring some favourite activities with you.

Lockers are available for keeping personal belongings safe. You will need a £1.00 coin to operate but this will be refunded once the key is returned to the locker.

Free Wi-Fi is available throughout GOSH – follow the connection settings for the GOSH-Guest network and follow the simple instructions to self-register with your e-mail address.

Internet access is provided via the London Grid for Learning – an educational network – so content filters are in place to protect children and young people from accessing inappropriate content. Every page visited is logged so that we can contact you if we have any concerns.

Tea and coffee is available on the ward for parents in the kitchen. You may also wish to bring your own ready meals or snacks and drinks. There are microwave and fridge facilities available. If

you are using the fridge, all food will need to be labelled with your child's name and dated to avoid being discarded.

Children and young people have food provided by the main kitchen depending on the type of investigation they are having. When meals are being served, the ward kitchen will be out of bounds to everyone but the staff serving the food.

Parents can buy food from the various eating facilities in the hospital. There is also a good choice of cafés and restaurants locally. Pick up a copy of our *Around GOSH* information sheet from outside the Pals Office in main reception for suggestions.

Breast feeding mothers are entitled to food vouchers. Parents who are claiming benefits are also entitled to food vouchers if their child's stay is longer than three days.

Further information

Visit the GOSH website for lots of information about facilities available - www.gosh.nhs.uk

A wide range of investigations are carried out on Kingfisher Ward – information about most of these is online on the GOSH website at www.gosh.nhs.uk/conditions-and-treatments/procedures-and-treatments.