

Welcome to Peter Pan Ward



Information for families



Great Ormond Street Hospital
for Children NHS Trust

This leaflet explains about the facilities available on Peter Pan Ward and what to expect when your child comes to the ward.

About the ward

Peter Pan Ward is a surgical ward for children having ear, nose and throat (ENT) surgery, maxillofacial (jaw and facial) surgery, cleft lip and/or palate repair, dental surgery, plastic surgery or having cochlear implants fitted. Children of any age (up to and including adolescence) stay on Peter Pan Ward, although the majority are under five years' old.

The ward has a full complement of nursing staff and the clinical nurse specialists for tracheostomies and ENT surgery are based on Peter Pan Ward. Other members of the team include our play specialist, health care assistants, admissions and administration staff. Doctors from all specialities make regular visits to the ward, as do psychologists, social workers and other clinical nurse specialists as needed. If you would like to speak to your child's doctor (or another member of the team), please ask one of the nurses to arrange this for you, as we cannot guarantee they will be free to visit straight away, particularly if they are in the operating theatre.

Peter Pan Ward is in the Southwood Building, which is one of the oldest parts of the hospital, so space can be limited at times. All of the beds on the ward are child-size, so if your child needs an adult-

size bed, he or she may need to stay on another ward. Peter Pan Ward is fully accessible to disabled children and holds relevant equipment, such as hoists and sliding boards. The ward has a disabled toilet and bathing facilities. There is also another bathroom on the ward that can be used by children and their parents.

The ward is arranged in two wings and there are 18 beds on the ward overall. These are arranged in two bays of four and five beds, a nursery holding three cots and six side rooms. Your child will be nursed in a bay as the side rooms are usually allocated to children who either have an infection or who have to be protected from infection. However, if the rooms are not needed for these children, we will try to give them to older patients, so they can have some privacy and quiet.

We do our utmost to protect the privacy and dignity of your child at all times during their stay at GOSH. Your child will be allocated a bed space according to how their physical, psychological and social needs are best met taking into consideration the needs of other children and young people on the ward at that time. Please tell us if your child has a preference for being with other children of their own age or gender and we will try to meet this request where possible.

Please note that there are some circumstances where requests cannot be met, for instance, in high dependency or intensive care areas. Your child's safety will be our utmost priority at all times. Each bed has access to a television but we would ask that all televisions be switched off after 9pm in the ward areas where children are sleeping.

Great Ormond Street Hospital is also a teaching facility so you will see student nurses and doctors completing their training, but they will be supervised at all times by a qualified member of staff.

There is a telephone by each bed and you can make outgoing calls by swiping your credit or debit card or a GOSH phone card (available from the hospital shop). You can also give the telephone number to family and friends so they can call you, but please ask them not to phone too late in the evening.

Facilities for parents and families

There is a kitchen on the ward, where you can make tea or coffee, or heat up snacks. Meals for parents and brothers or sisters are not provided by the ward but you are welcome to buy food from the hospital shop, café or local shops. You can store food in the fridge in the kitchen, but please make sure it is labelled with your name and the date you

put it in the fridge. Please do not enter the kitchen when food trolley is there for health and safety reasons.

The ward playroom is open every day and evening for toys, activities and crafts. The play specialists will supervise the playroom and activities, but you are still responsible for watching your child, particularly when the play specialist is with another child elsewhere. If brothers and sisters are visiting, you are responsible for their behaviour at all times. We also ask that you tidy up after your child, especially during evenings, at weekends and during holiday periods. If your child has to stay in bed or is in isolation, you can borrow toys, games and videos from playroom but please return them when your child has finished with them.

Sometimes we can accommodate one parent on the ward overnight but not always next to your child, because the ward has limited space. There are various parent accommodation facilities in the hospital and in the local area. The accommodation office is on level 3 of Weston House. You will need to give them a deposit for the room key.

Thursdays tend to be our busiest day and so providing space for parents to stay on the ward is more difficult then.

Pre-admission clinic

We offer children coming to Peter Pan Ward for surgery or investigations a pre-admission check either in clinic or by telephone. If your child has any specific care needs, please tell us during this pre-admission check, so we can make any arrangements. You can also ask any questions or check details at this point. The night before your child is due to be admitted, staff on Dinosaur will telephone you to check he or she is well and ready for admission.

What to bring

If your child is taking any prescription medicines, please bring these with you. You should also bring any emergency equipment too, such as suction kits and pumps. If your child is taking a special feed, you can bring this in as well, but only if the tin or bottle is unopened. We can, however,

provide most brands of infant formulas. You will also need wash kit for you and your child and any favourite toys, blankets, bottles and so on.

Please do not bring in any valuables, as we cannot accept responsibility for any loss of or damage to them while you are in the hospital.

Visiting

Parents and brothers or sisters are welcome to visit at any time, but we would ask that you do not come as a big group as space is so limited on the ward. Other visitors can visit between the hours of 10am and 8pm. If you or any visitor has been in contact with coughs, colds, tummy bugs, or infectious diseases like chicken pox or measles, we would prefer you to wait until you are better before visiting.

If you have any questions,
please ring Peter Pan Ward on 020 7829 8825

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www.goshfamilies.nhs.uk www.childrenfirst.nhs.uk