

Date: **27 April 2020**

Our reference: **FOIRQ5759**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

**Your Request and Our Response (in bold)**

**Please see our response to your following request for information on behalf of Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust'):**

*1. For each of the past three years, please provide the number of serious incidents that you have reported to the CQC.*

**GOSH has registered 52 Serious Incidents (SI) on the Strategic Executive Information System (STEIS) since 18 March 2017; which is managed by NHS Improvement.**

**Section 22(1) of the Freedom of Information Act 2000 exempts information where it is reasonably accessible to an applicant by other means. A breakdown of the information you have requested is accessible via the following NHS Improvement website links:**

**<https://improvement.nhs.uk/resources/steis/>**

*2. For each of the past three years, please provide the number of complaints you have received that stopped the reporting of a serious incidents to the CQC.*

**Zero ~ No complaints over the past three years have stopped the reporting of a serious incident to the CQC.**

*3. Please provide a copy of your guidance surrounding the reporting of serious incidents to the CQC.*

**Your request for information is exempt under Section 22(1) of the Freedom of Information Act 2000, which is when information is reasonably accessible to the applicant by other means. The guidance used for declaring serious incidents is outlined in the Serious Incident Framework published on the NHS Improvement website link below:**

<https://improvement.nhs.uk/documents/920/serious-incident-framwrk.pdf>

4. Please specify the number of days that must pass after a serious incident so that a complaint will have no effect on its reporting by you to the CQC.

**Not applicable (please see response to Q.2)**

**Please note:**

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

**Re-use of information:**

The information provided is Trust copyright. You may re-use this Great Ormond Street Hospital for Children NHS Foundation Trust copyright information in accordance with the Open Government Licence:

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For information which is not Great Ormond Street Hospital for Children NHS Foundation Trust copyright, e.g. external websites, please contact the named party directly.

Yours sincerely

**Freedom of Information team**

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: [foiteam@gosh.nhs.uk](mailto:foiteam@gosh.nhs.uk)

**[Enclosed – Your rights – see next page]**

### **Your Rights**

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team  
Great Ormond Street Hospital  
LONDON  
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Fax: 01625 524510