

Date: **21 April 2020**

Our reference: **FOIRQ5726**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

Your Request and Our Response (in bold)

Great Ormond Street Hospital for Children NHS Foundation Trust (the 'Trust') has responded to your request for information below:

Could I please request the total amount Great Ormond Street Hospital for Children NHS Foundation Trust spent on translation services in the following financial years:

- 2016-17 - **£523,359.04**
- 2017-18 - **£599,835.10**
- 2018-19 - **£523,606.80**

*In each year, please separately state the amount spent on interpreters/oral communication and the amount spent on written, translated material. If possible, please state separately the amount spent on translation services for the hearing impaired (i.e. BSL and braille) **Please see our response below *****

Please note: **Great Ormond Street Hospital for Children NHS Foundation Trust is unable to provide you with a breakdown of the information you have specified for each financial year.

The Trust believes that disclosure of the information would be likely to prejudice the commercial interests of any person, including the public authority (the "Trust") holding it. We have therefore conducted a public interest test to consider the balance of the public interest on whether disclosure would be outweighed under the consideration of Section 43 (Commercial Interests) of the Freedom of Information Act (FOIA) 2000.

The Trust is of the view that disclosure of information would, or would be likely to prejudice the commercial interests of both the Trust and third parties where there is a 50% chance that disclosure would prejudice the

competitive market for procuring future services. This is because our current contract is under consideration on whether to extend or re-procure. If we choose to re-procure then we need assurance that we shall obtain the most competitive price during the tendering process. The Trust also needs to respect third party commercially sensitive information leading up to the tendering process. We consider also that disclosing this information would be likely to prejudice the commercial interests of the Big Word in forthcoming NHS tenders to be operated by local Trusts.

The Trust acknowledges that disclosure of information would demonstrate a willingness to be transparent and possible costs sustained by the Trust as a publicly funded body. However, we do believe in maintaining fairness of the tender process where disclosure of providing a breakdown of costs requested could, potentially, lead to the public from benefiting in the competitive market place. Your request is therefore exempt under Section 43(2) (Prejudice to Commercial Interests) of the FOIA.

Please note:

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

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Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Fax: 01625 524510