

Date: **21 August 2019**

Our reference: **FOIRQ5360**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your requests for information below:

Your Request and Our Response (in bold)

Great Ormond Street Hospital for Children NHS Foundation Trust has responded to your following request for information:

Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services? **SCC, CISCO and Blue Jeans**

How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms? **2 MDTs, 3 Boardrooms, 40+ meeting Rooms. The last upgrade took place between 4 and 5 years ago**

Do you have a support contract in place for these rooms and if so, when is the expiry date(s)? **Yearly Break Fix Contract (Manufacturers Warranty)**

What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?

16/17 - Managed Service £240K; 17/18 - In house Support with Break Fix Contract £35k (Not Including cost of Replacements);18/19 - In house Support with Break Fix Contract £35k Not Including cost of Replacements)

Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use? **HSCN**

Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use? **Yes - Multiple services are in place or have been implemented**

Could you provide a name and contact details for who is responsible for your MDT rooms? **Each department are responsible for their own MDT**

Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details? **Sarah Trewella, Chief Information Officer - sarah.trewella@gosh.nhs.uk ***

Could you provide a name and contact details for your IT lead / manager?
The name and contact details are the same as above *

Please Note: *The named person has refused consent for their above personal data to be used for direct marketing purposes.

The Privacy and Electronic Marketing Regulations state that an individual must consent to processing of their personal data for marketing purposes. Re-use of their data for this purpose without explicit consent would therefore be a breach of their rights under the Data Protection Act 1998.

The Trust takes breaches reported by our staff seriously and we will make relevant complaints, including referrals to the Information Commissioner.

Please note:

The information provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We trust the information provided is sufficient and helped to answer any issues, concerns or questions. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

Re-use of information

The information provided is Trust copyright. You may re-use this Great Ormond Street Hospital for Children NHS Foundation Trust copyright information in accordance with the Open Government Licence: <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/2/> (Please note that re-use of personal data is not allowed under this license.)

For information which is not Great Ormond Street Hospital for Children NHS Foundation Trust copyright, e.g. external websites, please contact the named party directly.

Yours sincerely

Freedom of Information team

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: foiteam@gosh.nhs.uk

[Enclosed – Your rights – see next page]

Your Rights

If you are dissatisfied with the response you have received to your request for information, please contact the FOI team and quote your reference number on all correspondence relating to your request.

You can also write to the Head of Quality & Safety at the following address:

Quality & Safety team
Great Ormond Street Hospital
LONDON
WC1N 3JH

If you are still not satisfied with your response, you also have the right to appeal to the Information Commissioner.

You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF