

Young People's Charter of Rights and Responsibilities

All patients and individuals have rights and responsibilities.

Here are some things that all young people who use Great Ormond Street Hospital can expect:

1. You will be given opportunities to have your say in the way that health services at GOSH are planned, delivered and evaluated
2. You will be treated with respect, asked for your opinion, listened to and given time to ask questions or share your thoughts
3. You will have access to information about your health and care that is appropriate to you. Staff will explain things to you in a way that you understand so that you are able to take part in decisions about your health and so that you may be able to give your consent for treatments or investigations
4. Any conversation with a doctor or nurse or other staff member will be kept confidential. This means that information will not be passed on to anyone outside of your health care team unless it is to protect you or somebody else from serious harm. We will always discuss this with you first.
5. You can have visits from your family and friends or where visits are not possible, you can keep in touch by telephone, Skype, social media
6. You will be given privacy and personal space when you need it, where possible.
7. You will be given access to education and recreational facilities that are designed for people of your own age
8. You will be expected to attend school or participate in education, as long as you are well enough.
9. You will be helped to gain the knowledge and skills that will make you feel able to take some control and responsibility for looking after your health
10. You will have access to information to help or advise on other areas of your life and growing up that can affect your health
11. You will be trusted to behave responsibly and will be given opportunities to develop independence
12. You will be given support and preparation for your transition to adult health services so that when you are ready, you and your family will feel able to move on

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