

YOUNG PEOPLE'S FORUM

YPF SEPTEMBER 2016



Opening our meeting was Hannah, our current Vice Chair, as George, along with other members, were having troubles getting here on the train.

Hannah reported that our membership numbers have increased. Five new members have joined since our last meeting in July. We now have 40 members of the YPF!

We welcomed Costa, Iman, Isa and eve to the YPF family and buddied them up for their first ever meeting!

BIRTHDAYS, BLOGS AND SOCIAL MEDIA

We wished happy birthday to Lara and Josh who had birthdays in August and Charlotte who had a birthday the day before our meeting.

Hannah presented some impressive statistics from our web team (see picture right)

We also found out that in three months from June to August:

- ◆ We attracted 248 visitors to the YPF webpage
- ◆ Our Visual Minutes were downloaded 75 times
- ◆ Visitors spent an average of three minutes and 44 seconds on the site.

HERDIP - ASSISTANT CHIEF NURSE FOR PATIENT EXPERIENCE AND QUALITY

Herdip is the new Assistant Chief Nurse for Patient Experience and Quality, (see image right), so she looks after the Patient Experience Team, which means she is Fiona and Emma's boss!

Herdip has heard a lot about the YPF and has spoken to some of us by phone in our listening event phone calls.

Herdip shared some facts with the group and we had to figure out which were true and which were false. We found out that Herdip rowed across the Atlantic Ocean and raised lots of money for GOSH, this took her 77 days during which she didn't wash her hair! Herdip also won a car that was owned by Cat Deely, and once went Vivienne Westwood's Birthday party.

TERMS OF REFERENCE/ MISSION STATEMENT

The mission statement (formally known as the terms of reference) for the YPF were sent out before the meeting for comment. We made the changes that were suggested and the group were happy to approve them at the meeting.

917 unique page views between three blogs!



What it's like having a long-term condition

Sophie, a member of the Young People's Forum (YPF) at Great Ormond Street Hospital (GOSH) and a Foundation Trust Councillor, tells us what it's like growing up with a long-term condition and how she's learnt to cope with hers.

[Read more](#)

354 likes



405 likes



Decorating your hospital space by Jamie

Jamie is from the Great Ormond Street Hospital (GOSH) Young People's Forum (YPF) and would like to share her tips on how to brighten up your room when you need to stay in hospital.

[Read more](#)



283 likes



YPF tour the Premier Inn Clinical Building by Lara

As part of Skanska's Open Doors session, aimed at encouraging people into the construction industry, Lara joined other members of the Great Ormond Street Hospital (GOSH) Young People's Forum (YPF) on a tour of the latest building development, the Premier Inn Clinical Building.

[Read more](#)



SPIRITUAL CARE AT GOSH

Jim and Romana came from the Chaplaincy Team to tell the YPF all about the spiritual and religious care that patients, parents and staff receive at GOSH.

Jim spoke about how his job is more than church services and prayers, and how he and the team spend a lot of time visiting and getting to know many different patients, no matter how long they are here for.

We learnt that the current staff members represent: the Church of England, Roman Catholicism, Judaism, Islam and the Greek Orthodox Church. We also learnt that the Chaplains are able to find representatives of other religious communities, we shouted a few out and Jim said yes to all of them, for example Zoroastrian.

We also learnt that the team are looking to find a Humanist Celebrant to join their team. A Humanist does not believe in a God, but lives their lives based on human experiences, values and morals.

Jim said the best part of his job is; "Working in such a special place, the whole atmosphere of GOSH. Everyone is so inspirational from our patients to their parents, families and the staff. I feel I receive so much more than I give."

We then split up and went on a tour of some of the sacred places at GOSH, this included going behind the scenes to a tiny, secret chapel in the Italian Building, which accommodates parents and patients who are almost ready to go home after an organ transplant.

We also went to the Shabbat Room, which is a special place for Jewish families and the Main Chapel in GOSH. We also heard about the multi faith room which is used as a prayer space.



Shabbat Room

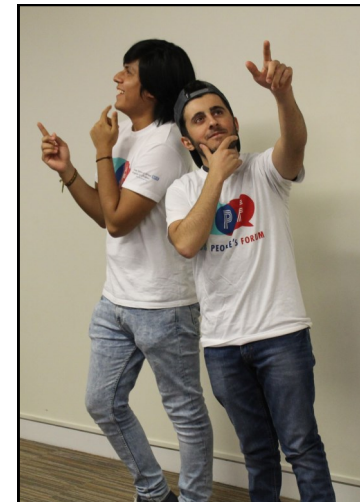
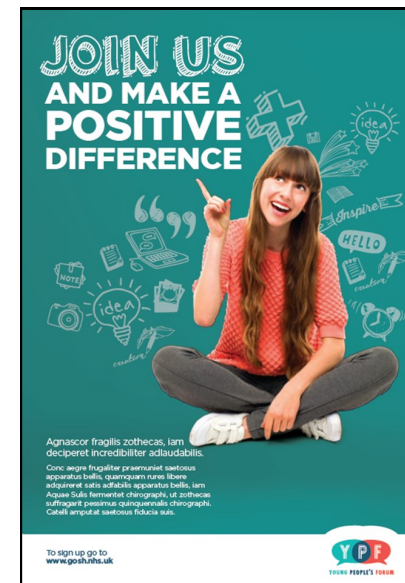


Chapel in the Italian Building

Main Chapel in GOSH

PUBLICITY PHOTO SHOOT

To help us spread the word about the YPF and create a louder voice for young people at GOSH, we are creating new publicity materials, so a professional photographer came to take photos for our campaign.



MORGAN STANLEY GARDEN

We took a tour down to the award winning garden that was shown at the Chelsea Flower Show this year. Since being in the show (and winning gold, yay!) it was lifted piece by piece by crane, over the hospital, to sit in between some of GOSH's many buildings to create a peaceful haven for parents and families, this was filmed with the BBC's 'DIY SOS' team.

We took lots of lovely pictures of you all, but we have to keep them hidden until the garden is revealed on DIY SOS later this year!

Here's what we said about the space

First impressions:

"It feels like I'm lost in a wood or a forest. Even though there are flashes of rusted metal, it still feels so natural. It even smells different, like I'm not in a hospital or even in London.

"It almost feels magical, everything is not as it seems. There are buildings all around me but I can't see them. All I can see are the tall trees and the walls of plants.

How it made you feel:

"I know I'm still at GOSH but this area feels really secluded, yet somehow, at the same time, it doesn't feel isolated. I feel safe. If I did become unwell I know I'm only a short distance to my nurses and doctors.

"I like the green-ness of the garden. I feels so alive. I might feel drained and awful but there is life here.

Small touches

"GOSH is my second home, I like the pops of purple through the garden. It's the GOSH colour, it's great that the designer thought of that and put our colour into the garden.

All YPF members were asked to give one word that summed up their thoughts or feelings on the garden, please see our comments in a word cloud on the right. (Please note, the size of the word is determined by how many times the words were said).



STAFF RECRUITMENT

GOSH would like to get us involved in helping to choose the right people to work at the hospital.

We can help the recruitment team in different ways from helping to write questions we would like to staff to answer - e.g. what do you think the main differences are between working with children and working with teenagers. To taking part in interviews, so we would get to meet and ask the person applying questions.



To help us get more involved in recruitment Karen and Patricia, from the Human Resources Department (HR), came to meet us and give us a lesson in recruitment!

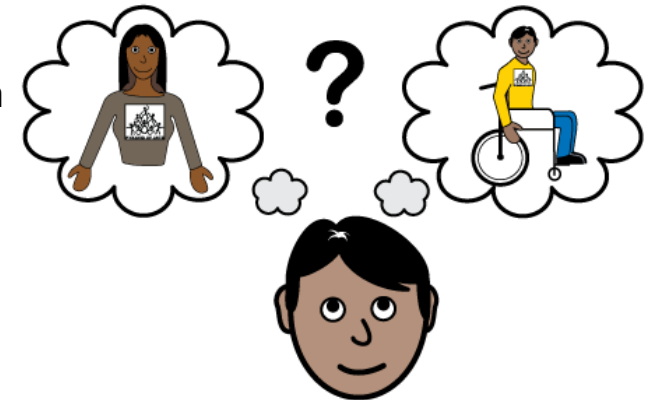
Key things we learnt were:

Who is involved in employing new members of staff:

- a **recruiting manager** (the person who needs a new member of staff) ,
- a **recruitment advisor** (the person from HR who gives advice to the manager on what and when they need to do certain parts of the recruitment process),
- the **candidate** (the person applying for the job),
- **panel members** (these may be needed if a person has to be interviewed by more than one person).

How busy is the HR department? Since January over 700 job adverts have been made, over 500 interviews have taken place, over 560 new employees have started working at GOSH.

who is involved



STAFF RECRUITMENT

What stages there are in the recruitment process,

- 1) A vacancy (spare place) appears, either because someone leaves their job or a new job is created
- 1) A job description and person specification is made (we write down what we need the person to do, and what skills, training or certificates they may need to have e.g. a doctor will need to have gone to medical school for a number of years)
- 2) An advert (tells people what the job is) is shared between staff at GOSH or placed on the website NHS jobs
- 4) People apply (people tell us they would like the job)
- 5) Shortlisting takes place (we look at all of the application forms and choose which people fit the job description and person specification, we then invite them to GOSH to meet us for an interview)
- 6) Interviewing takes place (we meet everyone who was chosen at the shortlisting stage to ask them questions or do role plays or ask them to do a test/s)
- 7) A decision is then made on who should be offered the job
- 8) References (we contact the person's last employer to ask them questions about the applicant) and checks (we will check things for example, if you are applying to be a nurse, that you have passed all your nursing exams)
- 9) Job offers are made if we receive good references and they passed all of their exams
- 10) New employee starts their new job



We also discussed the following topics

- ☐ Confidentiality - when people apply for jobs we must keep information such as who applied, what they applied for, what questions they were asked etc, private between certain people
- ☐ Equal Opportunities - people cannot be ruled out of getting a job because of their sex, age, religion etc



STAFF RECRUITMENT

What happens before an interview?

If there is an interview panel (more than one person interviewing the person), the panel will

- Meet to decide what questions they will ask the applicant
- Make sure the room is ready, e.g. water, pens and paper for notes
- Make sure everyone knows who is asking which questions and when, as well as any other jobs e.g. taking notes
- The group will also read all the applications and CVs again, before the interview



What should interviewers do at an interview?

Do	Don't
Welcome the candidate and shake hands if appropriate	Launch straight into questions
Keep some eye contact	Yawn
Switch your mobile phone off	Use your mobile during the interview
Look interested even if it's boring	Gaze out of the window
Respect the candidate	Use bad language or slang/Jargon
Speak clearly and not too fast	
Be Yourself	



Karen and Patricia will be returning to the YPF in October to help us learn more about how to be a good interviewer which will involve interviewing each other and pretending to be good and bad candidates!

PARTY PLANNING!

After having such a success at creating a teenagers area at the Queen's Birthday Party in the summer, we have now been asked to put some ideas together for the next two parties, Halloween and Christmas! We split into two groups, put some ideas together and then swapped over so both groups had a chance to share their ideas.

CHRISTMAS

A lot of us had never been to the GOSH Christmas Ball and weren't even sure how we can get invited, so this has been passed onto the Events Team.

We said that teenagers might like;

- A game zone (X Box etc.) Board game table, huge Jenga, Twister, Connect 4.
- A separate party/event for teenagers, or a separate space at least
- A singer to actually sing at the event (someone famous) and entertainment for all ages, such as close up magicians
- Cinema room—away from main area, a quiet room
- Teen goodie bag—instead of kid stuff
- Hot food, hot doughnuts in particular!
- Reindeers, within a winter wonderland theme!



HALLOWEEN

We had lots of ideas for Halloween! We said it should be for people aged 11 upwards. We have asked for:

- A relaxed, loungey area that feels like a haunted house
- Spooky décor, spider webs, glow in the dark thing, somewhere to sit
- Sound track or horror movies playing in the background. A smoke machine?
- Indoor Campfire.
- Food to with disgusting names, like calling crisps 'skin flakes'. A pizza bar
- Decorate your own Sugar Skull decoration or print on to a canvas bag
- Glow jars—mason jars drawn on with marker pens, with Glow sticks inside
- Creepy Cocktails— a blood fountain, slime, disgusting flavour jelly beans and sour sweets
- Disgusting challenges (feely box)
- Nail painting, Halloween face paint, maybe even UV paint.



These ideas will all be given to events team, so we will see what happens next!



DATES FOR YOUR DIARY

9 OCTOBER - TRAINING SESSION FOR NEW MEMBERS

23 OCTOBER—YPF MEETING

7 TO 18 NOVEMBER - TAKEOVER WEEK

19 NOVEMBER—LISTENING EVENT

11 DECEMBER—YPF MEETING



EVALUATIONS

For the first time ever, we were asked what we thought of the YPF meeting. Below is what you said:

'It was better than the July meeting'

'I really enjoyed it'

'I really enjoyed today's meeting, thanks!'

'I really enjoyed the secret garden'

'It was tiring - in a good way!'

The venue

The venue was good, easy to find, but a bit warm and tables would have been useful

The Chapel tour

You enjoyed meeting Jim and Romana and going to see the chapels

The photo shoot

The photo shoot was fun and broke the ice but took quite a long time

Recruitment and selection

You learnt a lot about from Karen about recruitment and selection, and can't wait to get involved in interviews.



Lunchtime

There was less choice than in the lagoon and it was difficult to eat without a table.