

FAQs: Feedback requested for doctors

1. Why have I been asked to provide feedback?

All licenced doctors are required to regularly demonstrate that they are up to date and fit to practise to maintain their licence with the General Medical Council (GMC) through a process called revalidation.

As part of revalidation, doctors are required to seek feedback from their patients, where appropriate this will be sought from a parent or carer. Doctors are required to discuss the feedback they receive with their appraiser at their next annual appraisal and explore ways to develop and, where necessary, make changes to their practice and the care of their patients.

2. How will my feedback be used?

Your feedback is anonymous and will be combined with feedback from other patients and parents/carers, and this information will be available as a report for the doctor to review. The doctor is not involved in the distribution of questionnaires or the collation of results.

3. What if I provide negative feedback?

You are required to provide honest feedback. If your feedback is negative, please explain in the space provided. This will help the doctor understand your feedback and improve their practice as a result of your feedback.

4. How does the doctor select patients to complete the questionnaire?

Questionnaires will be distributed by a colleague nominated by the doctor on a random basis.

5. I want to provide feedback for my doctor, but I have not been given a questionnaire

Small samples of patients are asked to provide feedback about their doctor. However, you are able to provide feedback to your doctor at any time. You can do this directly to your doctor or through clinic or reception staff.

6. Where can I get more information from?

You can visit the GMC website; www.gmc-uk.org