



# Welcome to Eagle Ward

**This information sheet explains about Eagle Ward – the new renal and dialysis ward in the Morgan Stanley Clinical Building. If you have any clinical queries, please contact your consultant's secretary. For any other questions, please contact Eagle Ward on 020 7829 8815.**



## Getting to Eagle Ward

Eagle Ward is located on Level 7 of the Morgan Stanley Clinical Building (MSCB). From main reception:

- Walk past the Hospital Shop and the Variety Club Building (VCB) lifts
- Turn right into the corridor leading to the Cardiac Wing
- Take the lift on the left hand side of the corridor to Level 7.

## What is Eagle Ward like?

Eagle Ward has 25 beds. Ten beds – one six-bed bay and four cubicles – are for our haemodialysis patients and the remaining 15 for inpatients.

Of the 15 inpatient beds, there is one four-bedded high dependency area for children needing closer monitoring and nursing care, perhaps after coming back from the operating theatre. The rest of the beds on Eagle Ward are in single rooms, all with their own en-suite bathrooms and space for one parent to stay.

Two rooms are isolation rooms – for children who either have an infection or need to be protected from infection. One isolation room has a lobby area so that children whose immune systems are damped down through illness or medication can be cared for safely.

The ward also has better play facilities – there's one space for younger children and one for older children and teenagers. Both areas are spacious so we will have more room for toys, games and crafts. The playrooms will continue to be supervised by our play specialist during office hours but you will be responsible for your child at other times.

## What has happened to the staff?

The main difference you will notice is that both teams – Victoria and Hippo – are working together in one larger ward. This means that you will see some new faces but we will always make sure we introduce ourselves to you and explain our role on the ward. There will still be staff specialising in haemodialysis who will look after these children and continue to lead in their care, but we will all be working more closely together.





We will also be working differently too. Although there is a central nursing station on Eagle Ward – each pair of rooms will also have a desk area just outside, where the nurses and doctors can work while keeping a close eye on your child. Other aspects of staying on the ward will carry on as before – we will be wearing the same uniforms and shift changes will happen at the same time. There will continue to be a Consultant on the ward and specialist nurses leading your child's care.

## **What about facilities for parents?**

Each single bedroom has space for one parent to stay – a sofa bed is provided, which is much more comfortable than the fold up beds and reclining chairs used in the past.

Eagle Ward has a sitting room where you can go to relax and take time out from the ward and make hot drinks and snacks – it also contains a fridge and microwave. There is also a quiet room where you can talk confidentially with a member of staff.

The new building also has a new restaurant – the Lagoon Restaurant – for families, staff and visitors. It is located on Level 2 (Ground Floor) of the new building and seats over 250 people for snacks and meals ranging from coffee to a full meal service.

**If you have any questions,  
please contact staff on Eagle  
Ward on 020 7829 8815.**

### **Notes**



Compiled by the staff on Victoria and Hippo wards  
in collaboration with the Child and Family Information Group

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